Announcements | Bulletins + Notices | County | Procurements | Events

We are excited to launch the new Provider News! In lieu of sending out numerous emails, this publication is designed to improve communication, share crucial updates, and foster a stronger connection with our provider network. To ensure the new format is valuable and engaging, we want to include all relevant information from across the organization. Reach out to James Peterson with any questions.
If you have relevant updates; upcoming provider-focused events, policy updates, or team collaborations; please submit them for inclusion.

- **Submission deadline**: The first Tuesday of every other month commencing December 1st.
- **Where to submit**: Communications Request Form or Shareen Wise.
- **Find archive issues** and announcements in the DBHIDS Provider Portal.
- **DBHIDS Provider News registration via link:** Registration for DBHIDS Provider News**.**
    - **We request no more than two registrations per organization**.

Thank you for helping us make this new resource a success.
Kenny Solanke
DBHIDS Commissioner

Stay in the loop! Add *DBHIDS.ProviderNews@phila.gov* **to your safe senders list to ensure essential updates, policy changes, and deadlines land directly in your inbox.**

DBHIDS Learning Hub Platform Upgrade

This fall, the Department of Behavioral Health and Intellectual disAbility Services (DBHIDS) is updating its learning platforms to better serve staff, providers, and community partners:

- **Platform Transition**: The DBHIDS Learning Hub is moving from Noggin Guru to Absorb LMS to deliver a modernized user experience.
- **Who it Serves**: The DBHIDS Learning Hub will continue to serve external learners, provider networks, and community partners—providing ongoing access to elective courses and Behavioral Health Training & Education Network (BHTEN) offerings.
- **CBH Training Move**: Training and resources managed by Community Behavioral Health's (CBH) Provider Training & Development team are moving to a separate CBH LMS.
- **Continuity of Care**: High-quality training and educational opportunities will continue uninterrupted across both systems during the transition.

Thank you for your patience and partnership as we prepare for this next chapter.
Contact: Breanna Marie LeCompte @ Breanna.LeCompte@phila.gov

Coming Soon: Updated policies regarding ***Provider Letters of Support*** and ***Grant Letters of Support*** will be posted on the DBHIDS.org website once finalized.
In the meantime, please direct any questions or requests to: **James Peterson**, Administrative Coordinator, Commissioner's Office at James.Peterson@phila.gov.

988 SUICIDE & CRISIS LIFELINE

The 988 Suicide & Crisis Lifeline offers skilled, compassionate help for mental health and substance use problems for anyone at any time.
Call 988 **| Text 988 | Chat** 988lifeline.org
No Judgment. Just Help.
When you call, text, or chat 988 a skilled, caring counselor will listen to

you and talk through your situation, no matter what you're going through.

Under the federal **One Big Beautiful Bill Act (H.R. 1)**, passed on July 4, 2025, states are required to implement major changes to **Medicaid** (**also known as Medical Assistance or MA**). Please take a moment to review this letter from Crystal Yates-Gale, First Deputy Managing Director of the City of Philadelphia: Preparing-for-Medicaid-Changes-City-Letter-10.14.26.pdf

City of Philadelphia

Due to new federal laws, Medicaid changes are coming and will affect a significant number of Philadelphians. Follow the link below.

Changes coming to Medicaid: What you need to know

Downloadable flyer available here: MDO 2026

BHTEN Behavioral Health Training & Education Network

Register/share and attend the BHTEN HR1 Changes to Medicaid on 11/17/26 @ 1pm in partnership with CLS-LINKED HERE

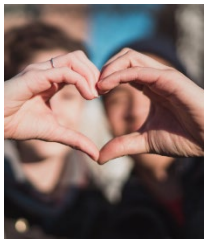
Medicaid Changes Communications Toolkit

PA Commonwealth of Pennsylvania

Beginning January 2027, significant updates are coming to Pennsylvania's Medicaid (Medical Assistance/MA) program. To help recipients keep their coverage, PA DHS has released a Communications Toolkit to aid community outreach.

Link: Medicaid Toolkit | Department of Human Services | Commonwealth of Pennsylvania

Survivors of Suicide Loss Support Groups



These free, confidential support group helps adults (18+) navigate healing after losing someone to suicide. Led by trained facilitators who are fellow loss survivors, the group requires no pre-registration —though advance emails are welcome.

For group meeting schedule follow the link provided

Link: Support Groups for Survivors of Suicide Loss in Philadelphia

CBH Creating Healthier Communities Toolkit

As a valued partner, your role is vital in helping Medicaid members maintain their health coverage. CBH has developed resources for providers and stakeholders to share with patients and clients at risk of losing their insurance, helping keep our community informed and covered.

Link: Creating Healthier Communities Toolkit – Community Behavioral Health

Georgetown University Medicaid Connections Webinar Series

Medicaid Connections webinars bring new and experienced advocates together to promote equitable healthcare access. The series explores how policy changes impact covered populations, focusing on safeguards to protect families and maintain coverage.

Link: Medicaid Connections Webinar Series – Center For Children and Families

For your review: the **Community Legal Services Benefits Coalition Webinar** on *How to STAY COVERED: Navigate Medicaid Work Requirements*

Link: Stay Covered: How to Navigate Medicaid Work Requirements

Medicaid Rules in Pennsylvania are Changing! Click link for more info.

Link: Medicaid Rules in Pennsylvania are Changing! - Community Legal Services

County Provider Meeting

The City of Philadelphia Department of Behavioral Health and Intellectual disAbility Services (DBHIDS) invites all county providers to attend the next County Provider Virtual Meeting.

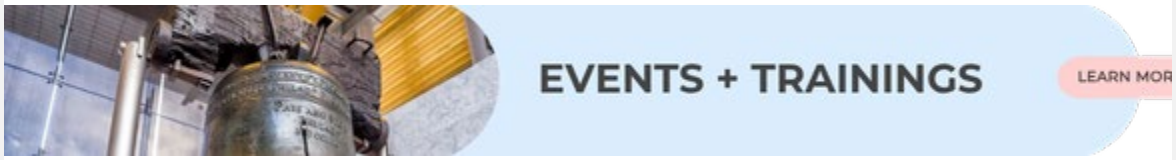
Join us on November 18, 2026, from 10am-12pm.

Register here: forms.cloud.microsoft/g/kcTBVwRWCA

The Network Improvement and Accountability Collaborative (NIAC)

The Network Improvement and Accountability Collaborative (NIAC) continue to prioritize focus on our County Funded Provider Network.

Please remember to ensure that key policies and staff training requirements are in place in preparation for upcoming site reviews. If your agency requires assistance with a obtaining a list of training and policy requirements, Performance Improvement Plans (PIP) or Technical Support, contact NIAC Operations Specialist, Angelica Bernard at (267) 602-2031, or email Angelica.Bernard@phila.gov.



DBHIDS/Peer Culture and Community Inclusion Unit's Virtual Job Fair

Immediate Openings for Certified Peer Specialists (CPS) and Certified Recovery Specialists (CRS)

When: November 4, 2026, 12:00pm-2:00pm

Job seekers will have the opportunity to hear from employers and formally interview. A portion of the job fair will be dedicated to questions, cover letter and resume submission, interviews and scheduling of future interviews. This will facilitate access to employment without the barriers that can sometimes exist in the traditional process.

To register visit tinyurl.com/nov4vjf

For more information, email DBHIDS.PeerCulture@phila.gov or call **215-685-4989**

You are receiving this email as part of your connection to the City of Philadelphia Department of Behavioral Health and Intellectual Disability Services (DBHIDS). For more information, resources, and updates, visit the DBHIDS Provider Portal.

Please sign up to receive the DBHIDS Provider News by clicking on this link: Register Here for DBHIDS Provider News.
DBHIDS is committed to our mission: to educate, strengthen, and serve individuals and communities so all Philadelphians can thrive.
For access to quality behavioral health services visit, CBHPhilly.org.
Take a behavioral health screening, register for Mental Health First Aid training, or invite DBHIDS to a community event at HealthyMindsPhilly.org.
Request recovery advocate support or assistance, and submit the Peer Ambassador Request Form.