Mobile Crisis Data

May 2024
Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

- **Team Configuration:**
  - ✓ Behavioral Health Crisis Intervention Specialist
  - ✓ Certified Peer Specialist/Family Advocate
  - ✓ Medical Professional

- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.
Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches

Count of CMCRT Dispatches Jan ‘23 through May ‘24

9,816

CMCRT Dispatched by Month Jan ‘23 through May ‘24

CMCRT Dispatches by Month Jan-23 through May-24

Zip Code Heat Map by Dispatch Count

Count of Dispatches

9,816
CMCRT Median Response Time and Median Intervention Length

Median Response Time by Month

Median Intervention Length by Month

January ‘23 through May ‘24

Dispatch Arrivals Recorded 6,286
Dispatch Resolutions Recorded 6,845
Median Response Time 1:07:00
Median Intervention Length 0:40:00
Community Engagement (Adult)

CMCRT Dispatch Community Engagement percentage Jan 23–May 24

CMCRT Dispatch Community Engagement by Month Jan 23–May 24