DBHIDS’ expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

- **Team Configuration:**
  - ✓ Behavioral Health Crisis Intervention Specialist
  - ✓ Certified Peer Specialist/Family Advocate
  - ✓ Medical Professional

- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.
Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches

Count of CMCRT Dispatches Jan '22 through Jan '24
13,780

CMCRT Dispatched by Month Jan '22 through Jan '24

CMCRT Dispatches by Month Jan-22 through Jan-24

Zip Code Heat Map by Dispatch Count

Zip Code Heat Map by Dispatch Count

Count of Dispatches
819

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CMCRT Median Response Time and Median Intervention Length

**Jan '22 through Jan '24**

- **Median Response Time:** 1:08:00
- **Median Intervention Length:** 0:36:00
- **Dispatch Arrivals Recorded:** 8,213
- **Dispatch Resolutions Recorded:** 9,062

**Median Intervention Length by Month**

**Median Response Time by Month**
Community Engagement (Adult)

CMCRT Dispatch Community Engagement Jan 22-Jan 24

CMCRT Dispatch Community Engagement by Month Jan 22-Jan 24

Source: Provider-Entered Disposition. Totals are Jan-22 through Jan-24

CMCRT Dispatch Community Engagement

- Community Stabilization
- Involuntary
- Commitment...
- Voluntary Evaluation at a CRC

Percent of CMCRT Engagements

60.8% 24.2% 15.0%