City of Philadelphia Department of Behavioral Health and Intellectual disAbility Services

ACCESSING TREATMENT

CALL MEMBER SERVICES

Call **888-545-2600** 24/7 365 days a year for help in receiving services for a substance use disorder.

WHAT TO EXPECT

Treatment begins with an assessment:

Before going into inpatient treatment, you will need an assessment. An assessment is an indepth interview led by a behavioral health professional. The American Society of Addiction Medicine (ASAM) is an assessment that helps professionals determine what kind of substance use services you may need.

Residential and hospital treatment:

If your assessment results show you would benefit from an inpatient hospital stay (also known as residential treatment), the behavioral health professionals you met with will contact your insurance to get approval and find a program that will meet your needs.

Community-based and outpatient treatment:

Many people can and do recover from substance use disorders with the support of an outpatient treatment program. Outpatient treatment is a care that you can participate in without staying in a hospital or medical facility. During outpatient treatment you can visit a behavioral health professional to access the services and medication you may need.

There are three levels of outpatient treatment:

- Traditional outpatient (where you can meet with your therapist at least one time per week)
- Intensive outpatient (where you can meet with your therapist at least three times per week)
- Partial hospitalization programs (where you meet with your therapist daily)

The goal of these programs is to help build coping skills when dealing with cravings. Substance use disorder is the repeated use of a substance and/or alcohol that does harm to your body and mind.

If you are uninsured, covered by Medicaid/CBH, or not sure of your insurance coverage, contact Member Services at **888-545-2600** 24/7, 365 days/year to gain assistance with accessing publicly funded SUD treatment and services.

WHERE TO GO FOR AN ASSESSMENT

Crisis Response Centers (CRC)

Friends Hospital 4641 Roosevelt Blvd., 215-831-2600

Einstein Medical Center 5501 Old York Road, 215-951-8300

Pennsylvania Hospital (Hall Mercer) 245 S. Eighth St., 215-829-5433

Temple/Episcopal Hospital 100 E. Lehigh Ave., 215-707-2577

Philadelphia Children's Crisis Response Center 3300 Henry Ave., Falls Two Bldg., Third Fl., 215-878-2600

Hospital of the University of Pennsylvania-Cedar Avenue (HUP Cedar) 501 S. 54th St., 215-748-9000

Pathways to Recovery (PHMC) Partial Hospitalization

Buprenorphine and Vivitrol induction. Spanish language available. 2301 E. Allegheny Ave., Philadelphia PA 19134 215-731-2404

Gaudenzia

Withdrawal Management and Buprenorphine Maintenance 1306 Spring Garden St., Philadelphia PA 19123 267-315-6907

Nearest Substance Use Disorder Treatment Provider

See attached list of community treatment programs.





If you are uninsured, covered by Medicaid/CBH, or not sure of your insurance coverage, contact Member Services at **888-545-2600** 24/7, 365 days/year to gain assistance with accessing publicly funded SUD treatment and services.

In-Network Adult Community Medication-assisted Treatment (MAT) Programs

Fall 2023 Fact Sheet 2A

PROVIDER & CONTACT INFO	MAT	ADDITIONAL INFORMATION
Addiction Medicine and Health Advocates (AMHA) 928 Market St., 19107, 215-923-4202	ММТ	Dosing M-F 6 a.m. to 2 p.m.; Sat/Sun/Holidays 6 to 11:45 a.m., Counseling 6 a.m. to 4 p.m.; Russian
Agape Storage Health Care Service (Serentiy Safe Haven) 5521 Chester Ave., 19143, 215-944-4444	Buprenorphine Induction	OP, MH Tx on site M-F 8:30 a.m. to 5 p.m., until 8 p.m. via telehealth; Sat 9 a.m. to 5 p.m. Cambodian; MOUs w/ ACANA for Case Management. *Same-day induction with referral from Crisis Center
Asociacion Puertorriquenos en Marcha (APM) 4301 Rising Sun Ave., Phila, 19140, 267-296-7220 2921 N. Fifth St., 19133, 267-296-7220	Buprenorphine Induction, Vivitrol maintenance	OP; MH tx on site M-F 8 a.m. to 5 p.m.; Childcare services: 10 yrs and up. Spanish; MOUs: Esperanza Health Center, Kirkbride, Eagleville Hospital, Firetree, Fairmount BH, Friends Hospital, Kensington Hospital
Behavioral Wellness Center at Girard Goldman Clinic 801 W. Girard Ave., 19122, 215-787-2000	Methadone Same-day Induction	OP Dosing 6 a.m. to 2:30 p.m. (Work and Medication Line) 6:30 a.m. to 12 p.m.; Spanish. MOUs: DVCH, Temple University, PCOM Special Initiatives: Onsite Hep C
Bustleton Mental Health Institute 1701 Grant Ave., 19115, 215-464-3838	Buprenorphine Induction	OP, M-Th: 8 a.m. to 5 p.m.; Fri 8 a.m. to 3 p.m.; Enrolled members can be seen in person until 8P Tues and Thurs and telehealth every day. Sat/Sun are appointment and telehealth only. Russian, Turkish, Ukrainian, Specialized OP for Eastern European Pop. Childcare Avail.
Casa De Consejeria y Salud Integral 616 Lehigh Ave., 19133, 215-398-0247	Buprenorphine Induction Maintenance	OP: M-Th 8 a.m. to 5 p.m.; Fri 8 a.m. to 3 p.m.; Sat/Sun appt and telehealth only; Spanish. MOU w/ ProAct, Atlantic Diagnostic Labs, LaSalle University, Pharmacy of America. Partnering with other faith-based and community organizations to meet the needs of the community and offer treatment.
Chances- Phila Health Mgmt Corp (PHMC) 1200 Callowhill St., Suite 102, 19123, 215-825-8220	Buprenorphine Induction, Vivitrol maintenance, Naltrexone, Campral, Antabuse	OP/IOP, Mon 8:30 a.m. to 5 p.m.; Wed 8:30 a.m. to 7:30 p.m.; Tu/Th/F 8:30 a.m. to 7:30 p.m.; Childcare Available, Job training/educational assistance offered Spanish, co-located with FQHC Pharmacy avail.
COMHAR 2055 E. Allegheny Ave., 19134, 215-427-5800 8:30 a.m. to 8 p.m. (M-Th) 8:30 to 5 p.m. (F) 2600 American St., 19133, 215-739-2669 8:30 a.m. to 8 p.m. (M-F), 9 a.m. to 5 p.m. (Sat)	Buprenorphine Induction, Vivitrol maintenance	OP; MH tx on site Spanish (American St location only) Both locations registration: 267-861-4382
The Consortium 451 S. University Ave., 19104, 215-596-8000	MMT Induction, Methadone, Suboxone, Vivitrol	Dispensing and Clinical Services M-F, 6 a.m. to 3 p.m.; Sat/Sun 8 to 11:30 a.m.; Medical Dept: M-F 8 a.m. to 3 p.m.; Psychiatrist Tu/Th 8:30 a.m. to 3:30 p.m.; OP; MH Tx on site. MOUs: Spectrum Health Services, One Day at a Time Recovery House Special Initiatives: Spectrum Health Services, Genoa Health Care, Test2Live, Care Managers, Childcare on site
Drexel Medicine Caring Together Clinic 4700 Wissahickon Ave., 19144, 215-967-2130	Vivitrol, Suboxone, Naltrexone, Same-day Induction	M-F 8:30 a.m. to 4:30 p.m.; MOUs: Abbotsford Family Practice; Special Initiatives: Woman, Woman & Children, Pregnant Woman.
Gaudenzia Outreach I 1306 Spring Garden St., 19123, 215-238-2150	Vivitrol, Buprenorphine, Same-day Induction	ASAM IOP /OP; MH Tx on site, and Assessments M-F 8 a.m. to 9 p.m.; Spanish; MOUs w/ Concept 90, Franklin Recovery House, Friends Hospital, Gemma Services, House of Passage, Tioga Arms & Tioga Arms Apartments, JEVS Human Services, Dignity Housing, Corizon Health, Eagleville, Gaudenzia Re-Entry House, Gaudenzia Focus House
Gaudenzia - DRC 3200 Henry Ave., 19129, 215-991-9700	Vivitrol, Buprenorphine, Same-day Induction	OP, M-F 8 a.m. to 8 p.m.; Sat 8 a.m. to 4 p.m. Gender specific groups, MOUs with Impact Veterans Services, Community Corrections Facilities, Nicetown Community Development Center, Horizon House, Einstein Medical Center, Women Against Rape (WOAR), Women Against Abuse, Roxborough Hospital, Temple Hospital, PRO-ACT





PROVIDER & CONTACT INFO	MAT	ADDITIONAL INFORMATION
Greater Philadelphia Health Action 4510 Frankford Ave., 19124 5501 Woodland Ave., 19143 1401 S. Fourth St., 19147	Buprenorphin, Vivitrol, Antabuse Induction Maintenance	OP, M-F 8:30 a.m. to 5 p.m., No Same-day induction; Language Line In-Demand translation services
Greater Phila. Asian Social Services Center 4943 N. Fifth St., 1912, 215-456-1662	Buprenorphine/ Vivitrol maintenance	OP: Spanish, Korean, Vietnamese, M/W/F 9 a.m. to 5 p.m.; Tu/Th 9 a.m. to 7:30 p.m.; Sat 9 a.m. to 1 p.m. by appointment only; MH Tx: Chinese, Cambodian, Korean, Creole, Spanish, French, Russian, Vietnamese
Interim House, Inc Phmc 333 W. Upsal St., 19139, 215-849-4606	Buprenorphine, Naltrexone, Vivitrol, Campral, Antabuse	OP; MH tx on site, M-F 8:30 a.m. to 5 p.m.; Job training and educational assistance, Peer mentor program, 24/7 Women identifing Residential/Halfway House
John F. Kennedy Behavioral Health Center (JFK) 907 N. Broad St., 19123, 215-567-2469 112 N Broad St., 19102, 215-556-0860	MMT Vivitrol, Same-day Induction	Special Initiatives: Children's Mission
Kensington Hospital 136 Diamond St., 19122, 215-426-8100	MMT Induction, Same-day Induction	M-F 6 a.m. to 2 p.m.; Sat/Sun 7:30 to 11 a.m.; Spanish; 100 Day Challenge; Wound Care Outreach Initiative
Kirkbride Center* 1119 N. 49th St., 19139, 215-471-2815	ММТ	OP, MH tx on site M-F 8:30 a.m. to 5 p.m., until 8 p.m. via telehealth; Sat 9 a.m. to 5 p.m.; MH tx on site, Partnership with PhilaFight for Hep C Screenings; COE
Mazzoni Center 1348 Banbridge St., 19147, 215-563-0652	Buprenorphine, Vivitrol Maintenance	OP, MH tx on site, M-Th 8 a.m. to 9 p.m.; F 8 a.m. to 5 p.m. Spanish, LGBTQIA+, on site pharmacy MOUs with Merakey, Wedge, Horizon House, Hall-Mercer, Belmont, COMHAR
Merakey Behavioral Health 5429 Germantown Ave., 19144, 215-754-0240	Buprenorphine Induction, MMT Induction, Vivitrol, Same-day Induction	OP; MH Tx on site Walk-in Hours: M-F 6:30 a.m. to 4 p.m.; Sat/Sun/Holidays 8 a.m. to 12:30 p.m.; English and Spanish on site, language line
Merakey Behavioral Health 100 E Lehigh Ave., 19125, 215-634-2420	Buprenorphine Induction Vivitrol	OP; MH tx on site Walk-in Hours: M-F 8a-5p; Spanish, language line
Merakey Behavioral Health 5000 Parkside Ave., 19131, 215-879-6116	Buprenorphine Induction, Methadone, Vivitrol; Same-day Induction	ASAM IOP /OP; MH Tx on site offers same-day induction; play area for children of clients receiving services Dosing M-F 6 a.m. to 1p.m.; Sat/Sun/Holidays 8 a.m. to 12:30 p.m.; Clinical/Medical M-F 6 a.m. to 5 p.m., Intake 7 a.m. to 2 p.m.; Language line
Merakey Parkside Recovery - 4th Street (formerly ACT II) 1745 N. Fourth St., 19122, 215-236-0100	Methadone	OP, M-F 6 a.m. to 4 p.m.; Sat/Sun 8 a.m. to 12 p.m.; Holidays 6 to 10 a.m. Spanish; Special Initiative: OUD Employment Services; MOUs: Jefferson, WOAR, Einstein, PHMC
Milestone Rehabilitation 1701 Grant Ave., 19115, 215-464-3838	Buprenorphine Induction, Vivitrol, Antabuse, Campral	M-F 8 a.m. to 8 p.m.; Sat: 8 a.m. to 6 p.m. Walk-in Hours: 9 a.m. to 6 p.m. Russian, Turkish, Ukrainian
NET Centers 2205 Bridge St, 19137, 215-286-5490	Vivitrol, Same-day Induction	5:15 to 6 a.m. VIP dosing, 6 a.m. to 3 p.m. dosing and clinic hours, evening hours for workers; Spanish; MOUs: Jefferson, Wedge, SOAR, Temple
NET Centers 5501 Chestnut St., 19139, 215-747-6480	Buprenorphine Induction, Vivitrol	M-F 9 a.m. to 5 p.m.
NET Centers 4625 Frankford Ave., 2nd Fl, 19124, 267-597-3920	Buprenorphine Induction, Same-day Induction	ASAM IOP/OP Walk-in: MTWTH 9 a.m. to 7 p.m., M-F 9 a.m. to 5 p.m. Same-day Induction: Yes; Special Initiatives: No
NET Centers 2701 N. Broad St., 19139, 215-451-7000	Buprenorphine Induction, Vivitrol	
NET Centers 1007 W. Lehigh Ave., 19133, 215-451-7000	Buprenorphine Induction, Vivitrol	
PATH, Inc. 8220 Castor Ave., 19152, 215-728-4565	Buprenorphine Induction, Vivitrol; Campral, Antabus, Same-day Induction for Vivitrol only	M-F 8 a.m. to 4:30 p.m.; Russian + Language Line translation; MOUS: SOAR, NET, Behavioral Wellness at Girard Health System

PROVIDER & CONTACT INFO	MAT	ADDITIONAL INFORMATION
Pathways - Housing* 5201 Old York Road, Suite 108, 19141, 215-390-6187	Buprenorphine Induction Vivitrol, Long-Acting Injectable Buprenorphine (Sublocade), Same-day Induction	M-F 9 a.m. to 5 p.m.; on-call 24/7; 10:30 a.m. to 3 p.m. (walk-in) Spanish & Russian; MOUs w/ Prevention Point and Project HOME, PCP on site, TCM services, targets homelessness, COE-OUD
Pathways - Recovery (PHMC) 2301 East Allegheny Ave., 19134, 215-731-2402	Buprenorphine, Naltrexone, Vivitrol, Campral, Antabuse MMT clinic coordination, Same-day Induction	Mon, Wed, Fri 8:30 a.m. to 5 p.m.; Tue/Thu 8:30 a.m. to 6:30 p.m.; Sat 8:30 a.m. to 12 p.m. Partial Hospital Program; MH Tx on site Languages: English, Spanish MOUs: Kensington Hospital, Temple Episcopal, Beacon Point, Prevention Point
Penn Medicine Mothers Matter Program* 3400 Spruce St., 1 West Gates, 19104, 215-573-8882	Buprenorphine Induction	Pregnant Women
Penn Outpatient (Total Recovery) 51 N 39th St., 19104, 215-662-8600	Vivitrol, Suboxone, Buprenorphine induction	MAT, OP, Spanish M-F: 8:30 a.m. to 4:30 p.m.; 2nd Fl.
People Acting to Help (PATH) 1919 Cottman Ave., 19111, 215-728-4565	Buprenorphine Induction Vivitrol	OP; M-F 8 a.m. to 4:30 p.m.
PHMC Care Clinic MAT Program* 1200 Callowhill St., 1st Fl., 19123, 267-398-0247	Buprenorphine Induction, Vivitrol, Naltrexone	M-F 8:30 a.m. to 5 p.m., Languages: English, French, Health Care Center, MAT Center for Excellence MOUs: Northeast Treatment Center Spanish; PCP
Prevention Point* 2913-2915 Kensington Ave., 19134, 215-634-5272	Buprenorphine Induction, Vivitrol	Harm Reduction Services Spanish
Project HOME (Stephen Klein Wellness Center)* 1515 Fairmount Ave., 19104, 215-320-6187 ext. 5756	Buprenorphine Induction, Sublocade, Vivitrol (for opiates/alcohol), Nicotine replacement, Topiramate (cocaine/crack), Same-day Induction	M/W/Th 1:30 to 4 p.m. (new patients arrive before 3:30 p.m.). T/F 9:30 to 11:30 a.m. (new patients arrive before 11 a.m.). Same-day Induction and a vast majority of people complete at home induction unless medically contraindicated. Translation services. MOUs: Phila Dept. of Prisons, Corizon Health (for post-release continuity), NET (for continuity while incarcerated), Jefferson Maternity Services, Penn mobile MAT, Homeless Outreach and Street Medicine (PHHS). Legal, Dental on site, Pharmacy on site. Primary/Psychiatric/Reproductive Health/Family Planning/Perinatal Care/Infectious Disease (HIV, Hep C, STI's, TB, etc.). Testing and Treatment, LGBTQ-affirming care. Special Initiatives: Perinatal Recovery Support Services.
SOAR Corp. 9150 Marshall St., Suite 2, 19114, 215-464-4450	MMT Induction, Buprenorphine Induction and maintenance, Same-day induction	OP, M-F 6 a.m. to 2:30 p.m.; Sat/Sun 6 a.m. to 12:30 p.m.; Spanish, Russian; Mental Health, Hepatitis, and HIV services
Stop and Surrender 2522 W. Huntingdon St., 19132, 215-225-4626	Vivitrol	OP, M-F 9 a.m. to 10p.m.; Sat 9 a.m. to 3:30 p.m. (Sat); No Special Initiatives MOUs w/ Defender's Ass. of Phila., District 1199c, ProAct, Crossroads Recovery, Fairmount Behavioral Health, Gaudenzia, Beacon Point, Einstein MC, Belmont Behavioral Health, Malvern, Conewago, Temple CRC.
Thomas Jefferson University Family Center* 1233 Locust St., Suite 201, 19107, 215-955-8577	MMT Induction Buprenorphine maintenance Same-day Induction; Pregnant Women only	*MATER; OP; 6:40 a.m. to 5:30 p.m.; Medication 6:40 a.m. to 2 p.m.; Spanish; (limited access to translation services); MH Tx on-site; Females only, pregnancy, childcare on site; Mindfulness Based Parenting Group (EBP), Patient Navigation
Thomas Jefferson University (NARP)* 1021 S 21st St., 19146 215-735-5979, 215-890-6277	MMT Induction Buprenorphine maintenance	OP: M-F 8 a.m. to 5 p.m.; MH Tx on-site; MOUs: CATCH, NPHS
Temple Trust Clinic (Formerly Two Program)* 3401 N Broad St., 19140, 215-707-3008	Buprenorphine Induction	M-F; Translation services; Offers CRS services and resources can link to other levels of care if needed
Wedge Medical Center* 3609 N. Broad St., 19140, 215-223-1100	Buprenorphine Induction, Vivitrol, Same-day Induction	Partners with Temple Trust; Walk-in: 2 p.m. to 3:30 p.m.; M-Th 8 a.m. to 8 p.m.; Fri 8 a.m. to 5 p.m.; Sat 9 a.m. to 1 p.m. English/Spanish; ASAM IOP/ OP; MH Tx on site; MOUs: Malvern Treatment Center, Philadelphia FIGHT, Jefferson NARP program, Temple Trust; Initiatives: Access Matters
Wedge Medical Center* 2009 S. Broad St., 19148, 215-271-2200	Buprenorphine Induction, Vivitrol, Same-day induction	Partners with Temple Trust; Walk-in: Mon 2 to 2:30 p.m.; M-Th 8 a.m. to 8 p.m.; Fri 8 a.m. to 5 p.m.; Sat. 9 a.m. to 1 p.m. English; OP; MH Tx on site; MOUs: Malvern Treatment Center, Philadelphia FIGHT, Jefferson NARP program; Initiatives: Access Matters

PROVIDER & CONTACT INFO	MAT	ADDITIONAL INFORMATION
Wedge Medical Center* 4243 Frankford Ave., 19124, 215-744-3600	Buprenorphine Induction, Vivitrol	Partners with Temple Trust; OP; M-Th 8 a.m. to 8 p.m.; Fri 8 a.m. to 5 p.m.; Sat 9 a.m. to 1 p.m.; English/Spanish; MOUs Malvern Treatment Center; Philadelphia FIGHT; Jefferson NARP program; Temple Trust; Initiatives: Access Matters MH Tx on site; Walk-in: Tue 2 to 2:30 p.m.
Women's Institue For Family Health 5936 Chestnut St., 19139, 215-747-2391	Buprenorphine Induction, Vivitrol	OP, M-F 9 a.m. to 7 p.m.; Sat 10 a.m. tp 1 p.m.; Does not offer same-day Induction MOUs: West Chester University and Alvernia University, Penn Cedar, Impact Services. Special initiatives for Seniors and women and Formerly Incarcerated Men and Women

Updated: Oct. 2023 DBHIDS Division Of Community Behavioral Health Provider Operations Department

Offering same-day inductions during walk-in hours

*Center of Excellence

ARONYMS

ASAM American Society Addiction Medication

COE Center of Excellence

CRC Crisis Response Center

CRS Certified Recovery Specialist

Dx BCM Drug Treatment Blended Case Management

EBP Evidence-based Practice

FQHC Federally Qualified Health Center

IOP Intensive Outpatient Program

MAT Medication-assisted Treatment

MH Tx Mental Health Treatment

MMT Methadone Maintenance Treatment

MOU Memorandums of Understanding

OP Outpatient Program

OUD Opioid Use Disorder

PCP Primary Care Physicians

TCM Targeted Case Management

Call 888-545-2600 to speak to a service representative and access treatment.

Jill Bowen, Ph.D., Commissioner



