



# Mobile Crisis Data

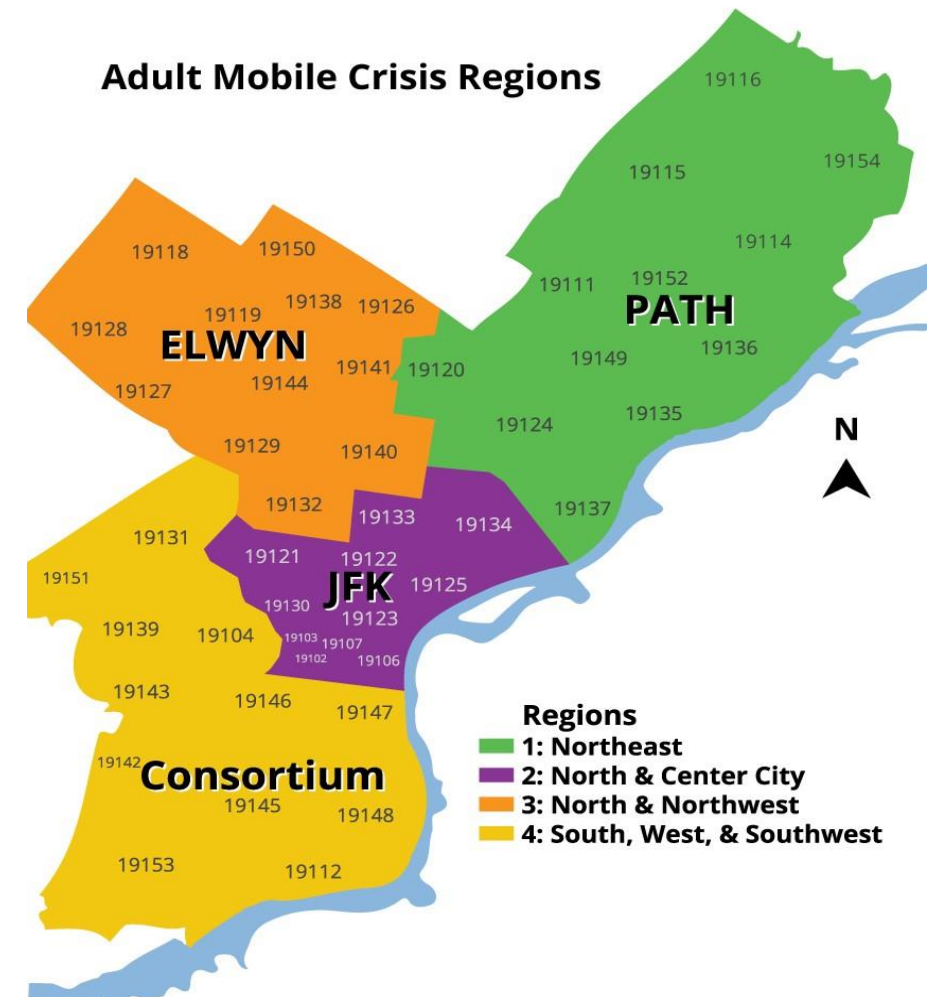
August 2023

City of Philadelphia  
 **DBHIDS**  
DEPARTMENT of BEHAVIORAL HEALTH  
and INTELLECTUAL disABILITY SERVICES

# DBHIDS' expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

- Team Configuration:
  - ✓ Behavioral Health Crisis Intervention Specialist
  - ✓ Certified Peer Specialist/Family Advocate
  - ✓ Medical Professional
- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.



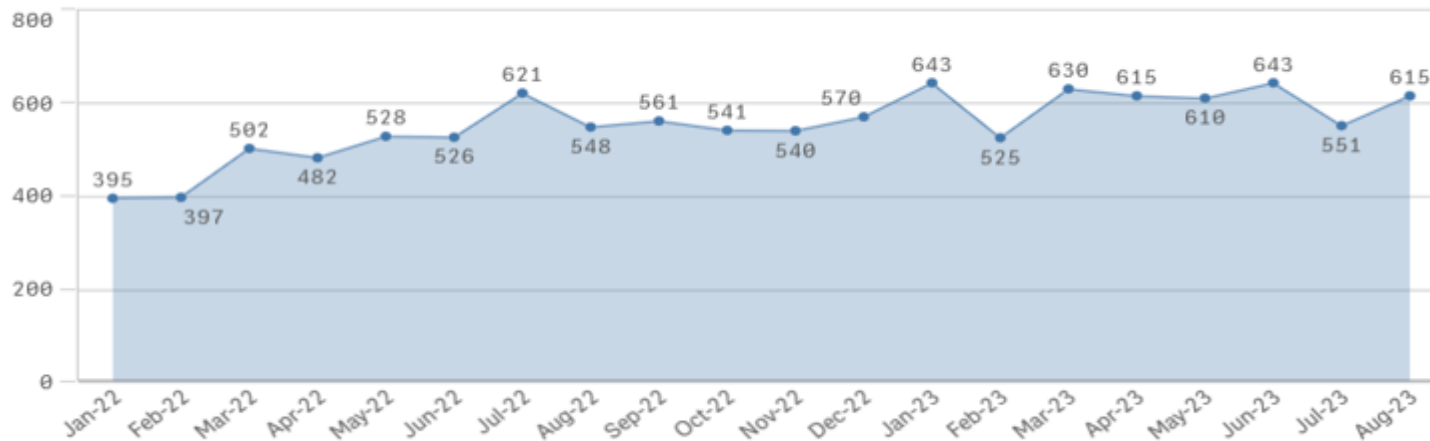
# Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches

Count of CMCRT Dispatches Jan '22 through Aug '23

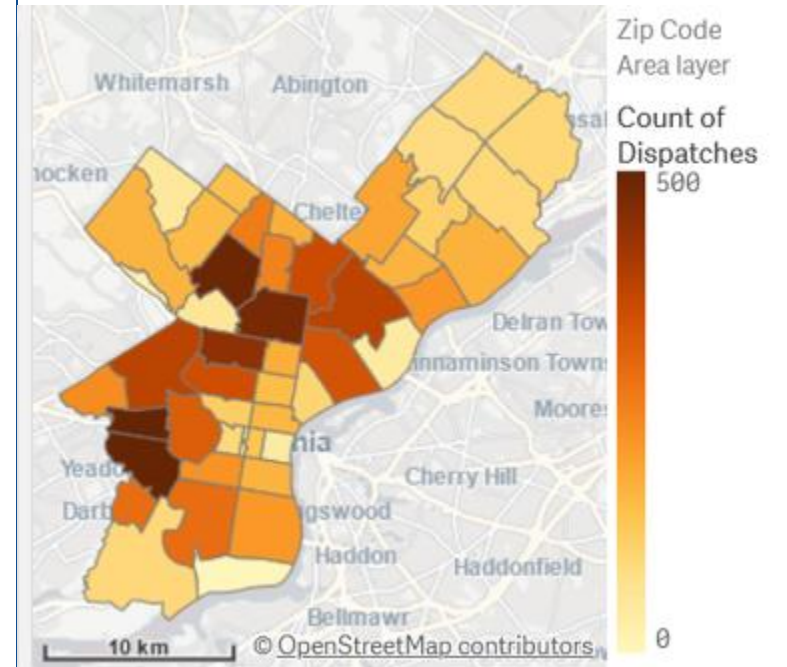
**11,043**

## CMCRT Dispatched by Month Jan '22 through Aug '23

CMCRT Dispatches by Month Jan-22 through Aug-23



Zip Code Heat Map by Dispatch Count





# CMCRT Median Response Time and Median Intervention Length

Jan '22 through August '23

Dispatch Arrivals Recorded **6,368**

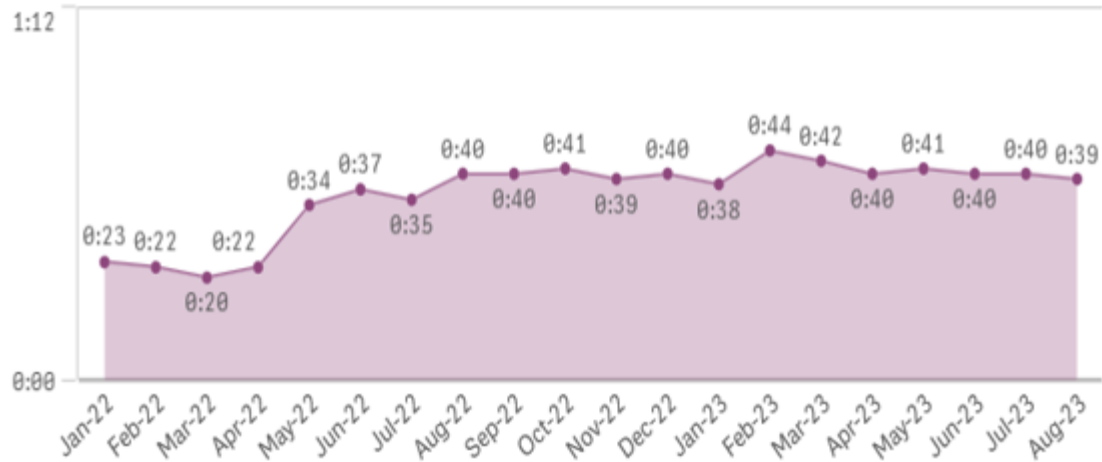
Dispatch Resolutions Recorded **7,060**

Median Response Time **1:08:00**

Median Intervention Length **0:35:30**

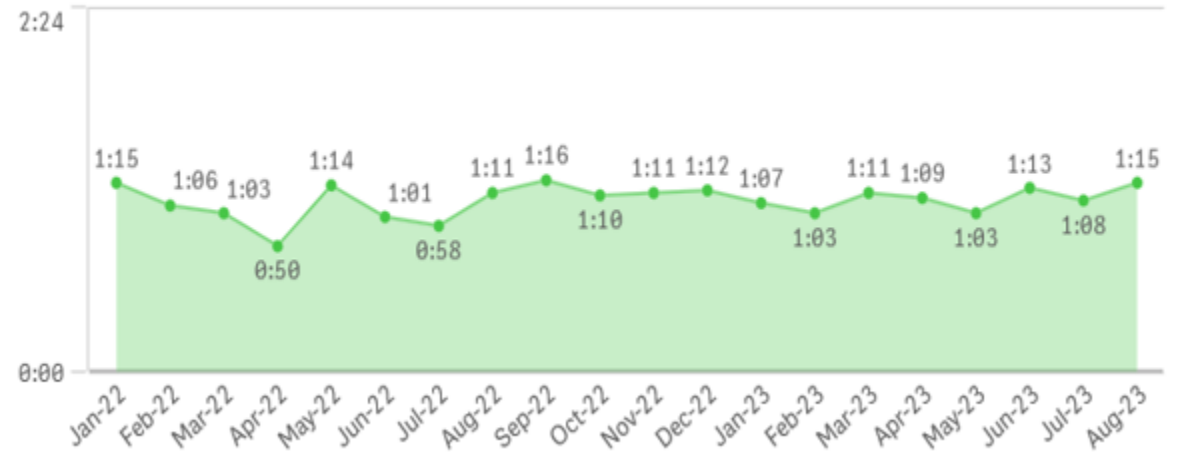
## Median Intervention Length by Month

Median Intervention Length by Month



## Median Response Time by Month

Median Response Time by Month

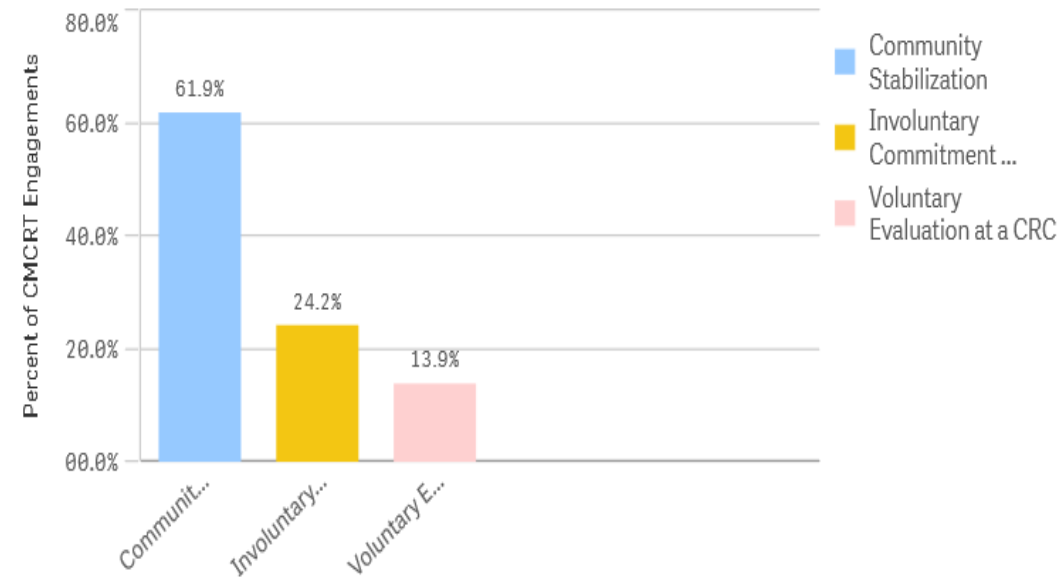


# Community Engagement (Adult)

## CMCRT Dispatch Community Engagement Jan 22-Aug 23

### CMCRT Dispatch Community Engagement

Source: Provider-Entered Disposition. Totals are Jan-22 through Aug-23



## CMCRT Dispatch Community Engagement by Month Jan 22-Aug 23

### CMCRT Dispatch Community Engagement by Month: Jan-22 through Aug-23

Source: Provider-Entered Disposition

