

Philadelphia Residents Call 988: the Suicide Line, Mental Health Delegate Line, or Lifeline. Calls are also transferred from 911 via the Suicide Crisis Protocol.



ALL
CRISIS
LINES

Calls Received Jan '22 - Aug '23

119,193

Calls Received
Per Day

196

Average Call
Length
0:08:40

Average Speed
to Answer
0:00:13

Warm Transfers
from 911
1,899

Crisis Call Received by Month

Crisis Calls Received by Month

