DBHIDS’ expanded mobile crisis response teams

Creating 24/7 regionalized, citywide coverage through four providers managing 15-20 teams that cover shifts throughout the day, evening, bridge, overnight, and weekends.

- **Team Configuration:**
  - Behavioral Health Crisis Intervention Specialist
  - Certified Peer Specialist/Family Advocate
  - Medical Professional

- **Activities:** Engage, screen, assess, provide resolution-focused crisis intervention, de-escalate, develop safety plans, and link/transport to appropriate treatment and/or community services as indicated. Work with community when not resolving crises to provide education, support and to develop relationships.
Adult Community Mobile Crisis Mobile Response Team (CMCRT) Dispatches

Count of CMCRT Dispatches Jan '22 through July '23

10,428

CMCRT Dispatches by Month Jan-22 through Jul-23

Zip Code Heat Map by Dispatch Count
CMCRT Median Response Time and Median Intervention Length

**Dispatch Arrivals Recorded:** 5,958

**Dispatch Resolutions Recorded:** 6,622

**Median Response Time:** 1:08:00

**Median Intervention Length:** 0:35:00

**Median Intervention Length by Month**

**Median Response Time by Month**