

BEHAVIORAL HEALTH CRISIS EXPANSION

Overview

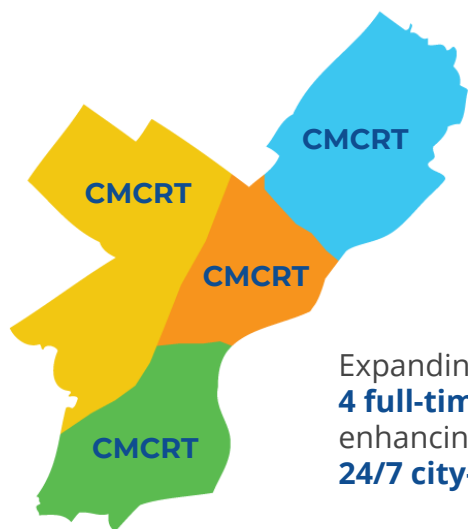
DBHIDS envisions a crisis system in which there is “no wrong door” to behavioral health treatment. Crisis services are available 24/7 to everyone, anywhere. Philadelphia’s approach to behavioral health crises is to develop a continuum of response options for the needs and circumstances of each 911 or Philadelphia Crisis Line call.

Community Mobile Crisis Response Teams (CMCRT)

CMCRTs consist of behavioral health professionals, a licensed practical nurse, and a certified peer or recovery specialist or a family member trained to provide crisis services within the community, with a focus on resolving or ameliorating the crisis. Staff will provide:

- short-term rapid response
- crisis stabilization
- case management services

CMCRT services are resolution-focused, with referrals to new services occurring as clinically indicated, as well as coordination with existing services.



In 2019 the existing CMCRT was **dispatched 2,276 times** across the city.

Expanding from 2 CMCRT providers to **4 full-time CMCRT providers**, and enhancing the model, establishing **24/7 city-wide coverage**.

Crisis Intervention Response Teams (CIRT)

Launched in April 2021, the CIRT pilot includes a behavioral health specialist paired with a Crisis Intervention Team (CIT)-trained police officer, who together respond to de-escalate behavioral health crisis-related incidents.



[Click here to view DBHIDS' complete Behavioral Health Crisis Response Continuum factsheet.](#)



**Philadelphia
Crisis Line**

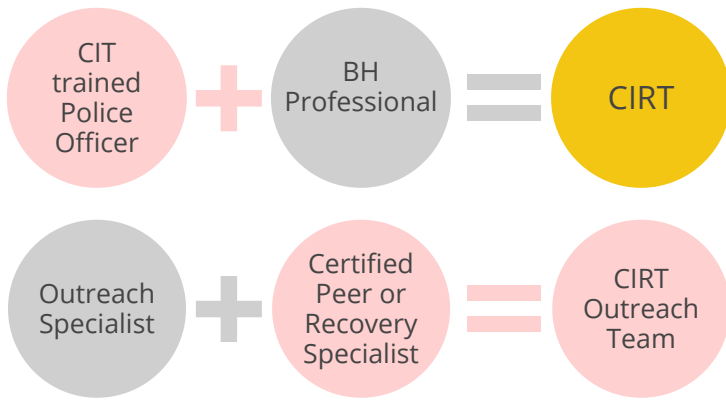
direct support for individuals experiencing a behavioral health crisis
215-685-6440



**Crisis
Intervention
Team Training**

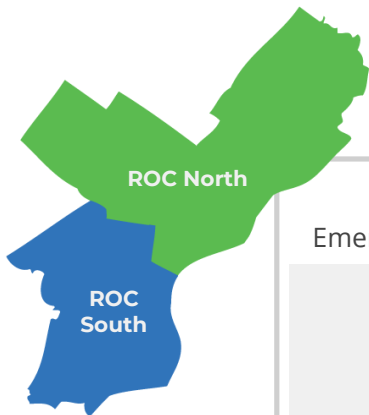
40-hour evidence-informed training program for law enforcement in support of to enhance training, education, and coordination of services.

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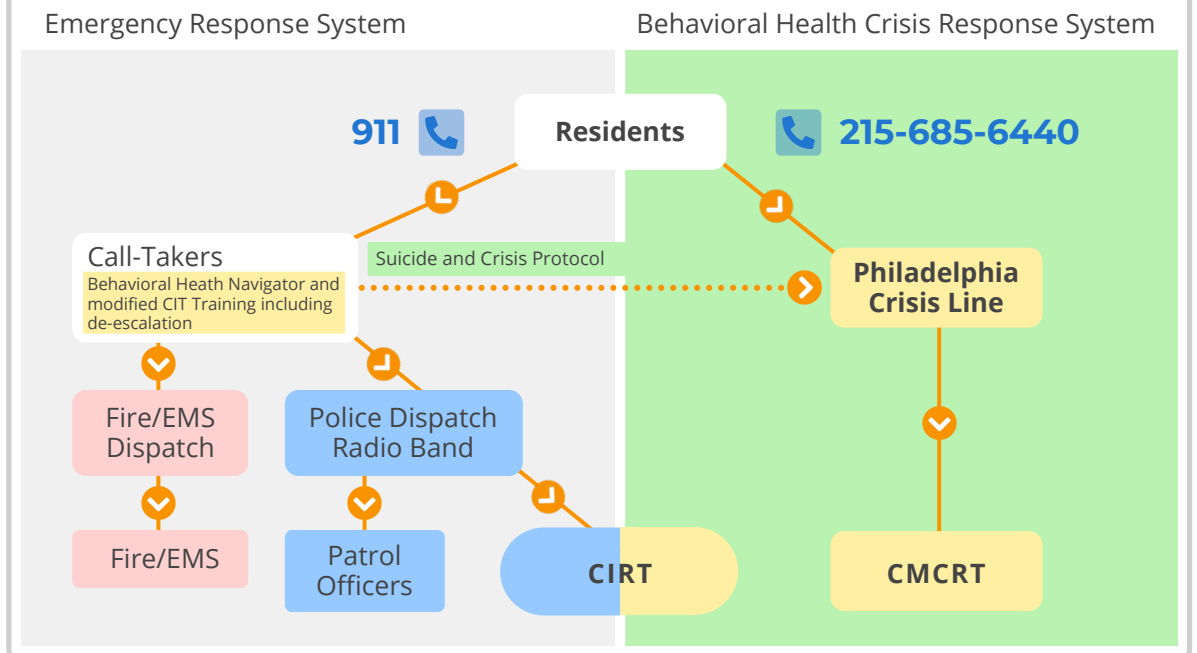
The program also includes two peer-based follow-up teams.

| De-escalating Behavioral Health Crises | Reducing the use of force on and arrests of individuals with behavioral health challenges | Increasing access to treatment and other services in the community |
|--|--|---|
| <ul style="list-style-type: none"> • Rapid response to all referrals from 911 dispatch, patrol officer request, or self-initiation. • The Behavioral Health Professional will provide services to engage the individual in crisis. | <ul style="list-style-type: none"> • Prioritizes assisting individuals in obtaining relief and regaining a sense of understanding and control. • Crisis stabilization through evidence-based/evidence-informed interventions | <ul style="list-style-type: none"> • Solution-based care coordination to connect individuals to appropriate levels of care, community services and supports. • Outreach team assists in making referrals, scheduling appointments, and ensuring appointment attendance when indicated |



In the initial pilot phase, CIRT Teams and CIRT Outreach Teams are operational within Regional Operations Command (ROC) North and ROC South.

Proposed Expansion Overview



- New Enhancements
- Police
- Medical
- Behavioral Health