MISSION
To educate, strengthen, and serve individuals and communities so all Philadelphians can thrive.

VISION
We envision a Philadelphia where every individual can achieve health, well-being, and self-determination.

VALUES

Commitment to the whole population.

Right to recovery, resilience, and self-determination.

EMPOWERING PHILADELPHIANS TO THRIVE

PHONE NUMBERS
CBH Member Services (24 hrs) 888-545-2600
Mental health and addiction services for people with and without insurance
Mental Health Crisis Line (24 hrs) 215-685-6440
Homeless Outreach (24 hrs) 215-232-1984
Intellectual disAbility Services 215-685-5900
NET Access Point (24 hrs) 844-533-8200 or 215-408-4987

ONLINE SERVICES
HealthyMindsPhilly.org
Free, 24/7 online behavioral health screening, access to Mental Health First Aid trainings, and resources.

CBHPhilly.org
Philadelphia’s behavioral health managed care system for Medicaid recipients.

To learn more, visit DBHIDS.org.
Follow us on social media @DBHIDS
WHO WE ARE
DBHIDS is a department under the City of Philadelphia’s Health and Human Services cabinet.
Our department functions as a single-payer public health system using federal, state, and local dollars, including Medicaid, to oversee:
- Behavioral health care
- Intellectual disability supports
- Early intervention services
We have built a single, integrated system that empowers a network of providers, partners, and community members to help create a Philadelphia where every resident can thrive.
DBHIDS is composed of seven divisions that oversee services for children, adults, and families.

IMPACT BY THE NUMBERS
Of the 1.5 million Philadelphians, nearly 718,000 are eligible for Medicaid. This equals 46% of the population.
DBHIDS directly serves over 170,000 individuals annually.

HIGHLIGHTS
38,000
People who live, work, and/or study in Philadelphia trained in Mental Health First Aid.
1,000
Certified Peer Specialists trained and ready for employment.
3,103
Narcan kits distributed throughout Philadelphia communities.
5,854
Individuals received free overdose awareness and reversal training.

DBHIDS generates cost savings and economic impact for Philadelphia.
Every $1 spent by DBHIDS results in an additional $2.50 in economic activity.