

## Reaffirming Our Commitment To Support Every Journey to Recovery

September is Recovery Month -- a national celebration of the people who have battled through substance use disorder and continue to fight it daily, as well as the families, friends, caregivers, and others who help them. It is also a time to support and encourage those still in search of their path toward recovery and focus on efforts to end the stigma associated with addiction.

As we reach the center of this month, the City of Philadelphia Department of Behavioral Health and Intellectual disAbility Services (DBHIDS) would like to reflect on our city's long history in creating a [recovery-oriented system](#) of care and reaffirm our commitment to furthering those transformational efforts. While we reflect on our great history, we look toward the future with a renewed commitment to improving our system and improving access to care in support of every individual's unique journey toward recovery.

Our aim is for long-term, whole-person care that helps support people throughout the various phases of their individual recovery journey.

No matter where you may be in your personal journey, we are here to help. You are not alone.

If you need assistance connecting to supports and services, please [watch this video to learn more about the services we have available](#) or call 888-545-2600 for immediate, secure, one-on-one support 24 hours per day, 365 days per year.

If you experience any barriers accessing services, DBHIDS and Community Behavioral Health are dedicated to helping remove those barriers. If you experience challenges, please:

- Call DBHIDS at (215) 685-5400 to file a complaint
- Mail written complaints to DBHIDS at  
Department of Behavioral Health and Intellectual disAbility Services  
Division of Behavioral Health  
Clinical Coordination Unit  
1101 Market St., 7th Floor  
Philadelphia, PA 19107
- Call the Consumer Satisfaction Team at (215) 923-9627 and report a concern or complaint to a staff member
- Call CBH at (888) 545-2600 to file a complaint

- Mail written complaints to CBH at  
Community Behavioral Health  
801 Market St., 7th Floor  
Philadelphia, PA 19107  
ATTN: Quality Management

DBHIDS is dedicated to educating, strengthening, and serving individuals and communities so all Philadelphians can thrive. We hope you can join us virtually for [Recovery Walks 2021 on Sept. 18](#) -- and that you can be a part of the event next year when we hopefully can return to an in-person event with tens of thousands of participants convening at Penn's Landing to celebrate the recovery community, fight to end the stigma around seeking help, and remember those we have lost in their battle against addiction.

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## **About DBHIDS**

The Department of Behavioral Health and Intellectual disAbility Services, part of the City of Philadelphia's Department of Health and Human Services, offers behavioral health care, intellectual disability supports and early intervention services in one comprehensive integrated system. For more information about DBHIDS, visit [DBHIDS.org](#).

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