

## Who to Call at IDS

<i>If You Have Questions Or Concerns About:</i>	<i>Call:</i>
<b>Reception and General Information</b>	<b>215-685-5900</b>
<b>EMERGENCY</b> – For individuals <b>not</b> registered with IDS call: – For individuals registered with IDS call:	<b>877-401-8835</b> BHSL Hotline <b>215-685-6440</b> City Crisis Line
<b>ODP Registration</b>	<b>215-685-4677</b>
<b>SCO Transfer</b>	<b>Lynette Borum, Supervisor</b> <b>215-317-3042</b>
<b>Infant Toddler Early Intervention Intake Referral</b>	LaShane Johnson, Supervisor 215-685-4647
<b>Early Intervention Program Team (Ages birth to three)</b>	<b>Lisa Zeigler, Supervisor, 215-685-5949</b>
<b>Supports and Services Connection Team</b>	<b>Todd Handler, Manager</b> <b>215-685-5952</b>
<b>ISP Approvals / Service Authorization</b>  For information about ISP approval and authorization, please contact the assigned Supports Coordination Organization (SCO). A listing of SCOs appears in Section II – E.	Todd Handler, Manager 215-685-5952
<b>Community Services Management Team</b>	<b>Joseph Treegoob, Supervisor</b> <b>215-685-5938</b>
Provider Qualification Unit	
Provider Quality, Assessment, and Improvement Unit	
<b>Risk Management, Incident Reporting And Quality Management Team</b>	<b>Deborah Cackowski, Manager</b> <b>215-685-5940</b>
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Incident Management	Julia Chough, Supervisor 215-685-5973
IM4Q Point Persons	Lee Rader, Program Analyst, 215-685-4634 Elliot Glickman, Program Analyst, 215-685-5970

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<i>If You Have Questions Or Concerns About:</i>	<i>Call:</i>
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Claims Resolution, Waiver Capacity	Pam Vogler, Supervisor 215-685-5945
Claims Resolution	Robin Mack, Supervisor 215-685-5955
P/FDS and Consolidated Waiver Eligibility	David Lara, Supervisor 215-685-5974
<b>Public Awareness, Early Intervention, Outreach Team ChildFind and Lifesharing</b>	<b>Wendy Williams, Supervisor 215-685-4680</b>
➤ <b>Lifesharing</b>	Cheryl Nichols, Program Analyst, 215-685-4631
➤ <b>Communications Champions</b>	Cheryl Nichols, Program Analyst, 215-685-4631
➤ <b>Employment</b>	Christopher Florence, Program Analyst, 215-685-4683
<b>Assistant Director</b>	<b>Marnisha Henry 215-685-4639</b>
<b>Associate Director</b>	<b>Charlotte Wroton 215-685-5969</b>
<b>Assistant Director</b>	<b>Wanda Sabb 215-685-5906</b>
<b>Director, Intellectual disAbility Services</b>	Kleckner Charles ----- (Casey Jurimas, Executive Asst. to Director) 215-685-4666

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