

# BEHAVIORAL HEALTH CRISIS RESPONSE CONTINUUM

Alternatives to Policing

Expansion Focus Area

Police-Involved



### Crisis Response Centers

Alternative facilities where individuals experiencing mental health crisis can be taken for evaluation and support

**Five facilities\* serving nearly 10,000 individuals annually**



### EMS-Based Teams

Collaboration with fire department, health department and DBHIDS. Teams distribute Naloxone and connect individuals to treatment



### Philadelphia Crisis Line

Phone-based crisis stabilization intervention, offering direct support to callers in crisis as well as connecting them to other parts of the behavioral health system, Philadelphia Crisis Line 215-686-4420

**The Philadelphia Crisis Line handled approximately 54,400 calls in 2019**



### Community Outreach Teams

Professionals establish connections with the community and provide them with services and resources. There are seven Homeless Outreach teams and a Community Wellness Engagement Unit for additional access. 24/7 Homeless Outreach Line 215-232-1984

**44,892 contacts with 8,990 unique individuals in 2019**



### Mobile Crisis Teams

Mental health professionals trained to stabilize individuals during crises: Adult Mobile Emergency Teams, Children's Mobile Crisis Teams (CMCT), and Children's Mobile Intervention Services (CMIS), Philadelphia Crisis Line 215-686-4420

**Over 2,000 dispatches per year across the city**



### Crisis Intervention Training (CIT)

Police officers volunteer to receive special training to respond to mental health calls

**3,100+ Philadelphia officers trained in 40-hour training sessions**



### Co-Responder Teams

Trained Philadelphia police officers team with mental health professionals and outreach workers to respond to targeted calls during shifts

**250 service connections since Oct 2019**



### Police-Assisted Diversion (PAD)

Collaboration between police and providers to connect eligible individuals to social services pre-booking

**1,288 total service referrals in 2019, 403 from arrests**

\*includes one children's CRC  
For more information visit, [DBHIDS.org/contact/resources](http://DBHIDS.org/contact/resources)

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