Alternatives to Policing

Crises Response Centers
Alternative facilities where individuals experiencing mental health crisis can be taken for evaluation and support
Five facilities* serving nearly 10,000 individuals annually

EMS-Based Teams
Collaboration with fire department, health department and DBHIDS. Teams distribute Naloxone and connect individuals to treatment

Philadelphia Crisis Line
Phone-based crisis stabilization intervention, offering direct support to callers in crisis as well as connecting them to other parts of the behavioral health system, Philadelphia Crisis Line 215-686-4420
The Philadelphia Crisis Line handled approximately 54,400 calls in 2019

Community Outreach Teams
Professionals establish connections with the community and provide them with services and resources. There are seven Homeless Outreach teams and a Community Wellness Engagement Unit for additional access. 24/7 Homeless Outreach Line 215-232-1984
44,892 contacts with 8,990 unique individuals in 2019

Mobile Crisis Teams
Mental health professionals trained to stabilize individuals during crises: Adult Mobile Emergency Teams, Children's Mobile Crisis Teams (CMCT), and Children's Mobile Intervention Services (CMIS), Philadelphia Crisis Line 215-686-4420
Over 2,000 dispatches per year across the city

Crisis Intervention Training (CIT)
Police officers volunteer to receive special training to respond to mental health calls
3,100+ Philadelphia officers trained in 40-hour training sessions

Co-Responder Teams
Trained Philadelphia police officers team with mental health professionals and outreach workers to respond to targeted calls during shifts
250 service connections since Oct 2019

Police-Assisted Diversion (PAD)
Collaboration between police and providers to connect eligible individuals to social services pre-booking
1,288 total service referrals in 2019, 403 from arrests

*includes one children's CRC
For more information visit, DBHIDS.org/contact/resources