



# Executive Director's Meeting

June 2, 2021

City of Philadelphia

 **DBHIDS**

DEPARTMENT of BEHAVIORAL HEALTH  
and INTELLECTUAL disABILITY SERVICES



# Welcome!

## Dr. Jill Bowen, Commissioner

City of Philadelphia

 **DBHIDS**

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**Introducing Christina Crews,  
DBHIDS Director of Communications**





# Community Behavioral Health

Dr. Faith Dyson-Washington, CEO


City of Philadelphia



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# Alternative Payment Arrangement

- The APA will continue for community-based providers through September 2021.
  - **All providers will return to FFS on October 1, 2021**
  - Bed-based providers will shift back to FFS on July 1
  - Each monthly APA payment will be extended one week to aid providers in potential cash flow issues and to assist in the transition to FFS
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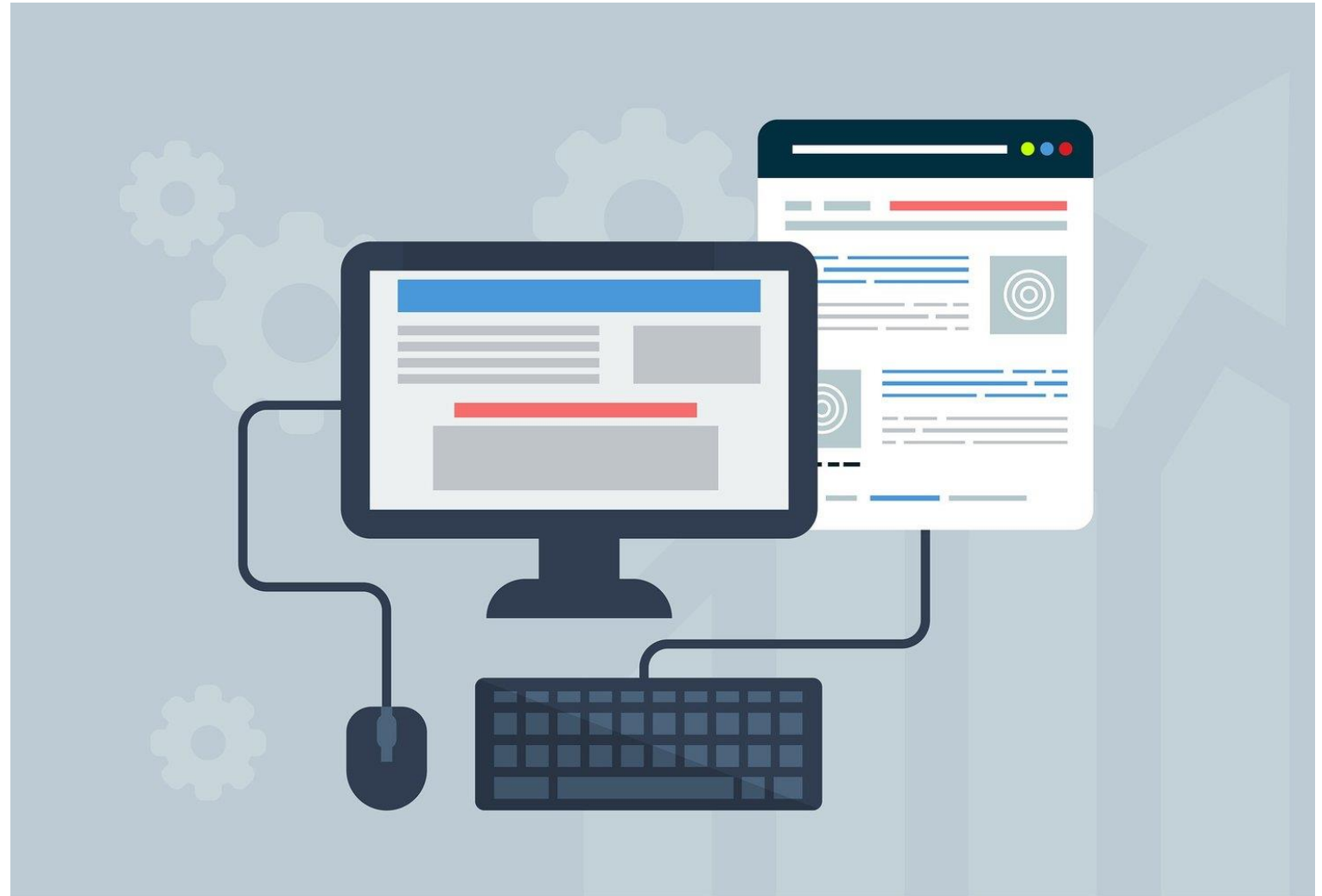




# Future of Telehealth


- OMHSAS is finishing the internal vetting of a Bulletin. **Tentative draft posted for comment this month.**
  - CBH will share comment period via CBH News.
  - We continue to operate under the Memo of March 2020, which is tied to the ongoing Governor's Emergency Declaration.
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CBH Provider  
Portal – RFP  
Issued May  
10<sup>th</sup>






# Provider Survey Results

- **72** Providers responded (76% facility-based)
  - **Almost half** reported they communicate with CBH weekly; another **25%** reported daily communication
  - Majority (over 80%) reported **email as primary communication method**
  - Top priorities to have in one location included authorizations, claims, Schedule As, significant incident reports, and utilization requests
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# Community Autism Peer Specialist Program (CAPS)

- The CAPS program is based on the Certified Peer Specialist model in mental health.
  - CAPS program pairs an individual with autism, who has completed a peer support training program, with other individuals with autism to achieve personal wellness and community integration goals.
  - Activities are chosen by the participant and aligned with their treatment goals:
    - Build employment and/or post-secondary education and leadership skills, to live independently, care for their own health, navigate interpersonal relationships, use public transportation, engage in the community, and other areas of growth.
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# Access to Treatment



# Division of the Chief Medical Officer

Dr. Sosunmolu Shoyinka, CMO

City of Philadelphia



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## CMO Division: Vaccine Update

- All adult Philadelphians have been eligible for the COVID-19 vaccine since April 16<sup>th</sup>.
- Continued collaboration with PDPH to address vaccine hesitancy
  - Hosted six live webinars in partnership to dispel myths about the vaccine
  - 30-minute video on the DBHIDS Learning Management System to address vaccine hesitancy
  - Suggest that providers make this video accessible to their participants by hosting “showings” in common areas.
  - Conducted several surveys to ascertain vaccination status; levels of vaccine hesitancy among provider staff.
  - Developing multilingual material to support specialty populations.



## CMO Division: Vaccine Update, cont'd

- DBHIDS and PDPH are willing to participate in and facilitate listening sessions for provider organizations with staff/residents that may have some hesitation taking the vaccine.
- Continue to explore opportunities to partner with PDPH to increase the number of people vaccinated in Philadelphia.
- DBHIDS launched ***Boost Your Mood*** campaign in recognition of the impact of the pandemic on the community. Check out our website for additional information and resources. Brochures available at vaccine clinics. Download the BYM packet by going here: [Boost Your Mood](#)



## **CMO Division: Vaccine Hesitancy Feedback/Discussion**

- What are you observing among your staff or participants as barriers or challenges to receiving the COVID-19 vaccine?
- What are your ideas for ways to address vaccine hesitancy among staff and/or participants?
- What do you need from DBHIDS or PDPH to support your organization in addressing COVID-19 vaccine hesitancy?





# Vaccine Resources to Address Hesitancy among Staff or Participants

Please find FAQs in multiple languages here:

<https://vax.phila.gov/index.php/notices/specific-covid-19-vaccine-faq-sheet/>

**Communication Guide: how providers can build trust in COVID-19 Vaccines:**

<https://debeaumont.org/wp-content/uploads/2021/04/doctors-vaccines.pdf>

**The Conversation: Black and Latinx health care providers answer questions about the COVID-19 vaccines:**

[https://www.greaterthancovid.org/theconversation/?utm\\_source=betweenusaboutus.org&utm\\_medium=vanity%20url/](https://www.greaterthancovid.org/theconversation/?utm_source=betweenusaboutus.org&utm_medium=vanity%20url/)

Participants can call 311 or fill out the online Vaccine Interest Form at <https://covid-vaccine-interest.phila.gov/> to sign up for vaccination with the city at either the Convention Center, community mass clinic or pharmacy.



## CMO Division: Mobile Crisis Procurement Update

- 14 responses to Request for Information released March 2021
- Information from the RFI informed the scope of service developed for the procurement of adult short term mobile crisis response, called Community Mobile Crisis Response Teams (CMCRT)
- Anticipated release for the RFP is at the end of June 2021.
- At the end of the procurement process, DBHIDS intends to establish two (24/7) adult mobile crisis response teams to respond to behavioral health crisis in Philadelphia.



# Behavioral Health and Justice Division

Dr. Jean Wright, Director

City of Philadelphia



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# Behavioral Health and Police - Current and Future Work


H. Jean Wright II, PsyD  
Director, Behavioral Health and Justice  
Division

City of Philadelphia






# PARTNERS IN CURRENT AND FUTURE WORK




Department of Behavioral Health and Intellectual disAbility Services



Managing Director's Office




Police Department




Fire Department




BH Service Providers




Department of Prisons



Department of Public Health



District Attorney's Office



Defender Association



First Judicial District



SEPTA



Mayor's Office

# POLICE RESPONSE CONTINUUM

## Police-Involved Responses





# CIRT OVERVIEW



## Three Primary Components:

1

Enhanced identification and triaging of behavioral health related 911 calls

2

Improved dispatch of a range of responder types depending on the nature of the call/event (e.g., CIT Officer, CIRT Team, Mobile Response Team)

3

Development of CIRT (mental health professional paired with a CIT-trained police officer to jointly respond to behavioral health related crisis calls/incidents)

# CIRT OVERVIEW



## Pathways to Access CIRT Teams:

- 1 Direct Dispatch – Identifying and Responding to Behavioral Health Crisis Calls to 911
- 2 Patrol Support – Responding to Calls from Patrol Officers
- 3 Self-Initiated – Responding to Calls Heard over Police Radio and/or Responding to Observed Incidents



# CIRT PILOT (CURRENT\*)



*\*Teams are currently completing field training; official launch June 2021*

## CIRT Teams

Four teams, Monday-Friday, 8am-4pm

2 teams in (Regional Operations Command) ROC North

2 teams in ROC South

1 CIT-trained Police Officer paired with 1 Mental Health Professional

Engage, screen, triage, de-escalate, assess, and link to appropriate treatment and/or community services

## CIRT Outreach Teams

Two teams, Monday-Friday, 8am-4pm

1 Outreach Specialist and 1 Certified Peer Specialist in a van

Provide resource coordination/follow-up services on scene



# CIRT EXPANSION VIA RFP (FUTURE)

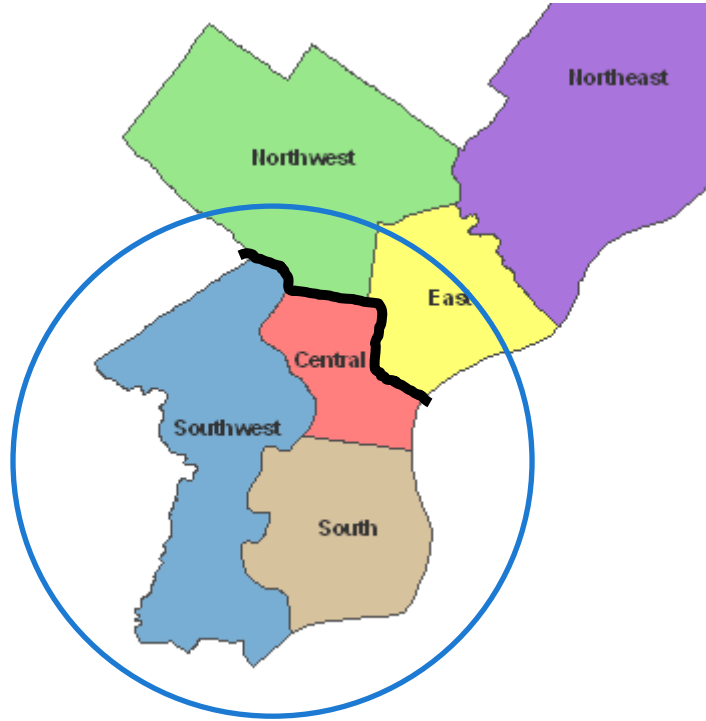


Selection of one provider through RFP process to expand CIRT for citywide 24/7/365 coverage

Expansion with selected provider will cover ROC South (PPD's Central, South, and Southwest Divisions)

3 CIRT Teams and 1 CIRT Outreach Team operational per shift and per ROC

# CIRT EXPANSION VIA RFP



RFP to be issued in August 2021

Awardee selected October 2021

Begin operations January 2022

Up to scale by June 2022



# Thank You

H. Jean Wright II, PsyD  
Jean.Wright@@phila.gov

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# Planning Innovation

## Roland Lamb, Deputy Commissioner

City of Philadelphia




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# DBHIDS Planning Innovation: Special Event

The program "We Breathe, We Live: Brotherly Love Protest Stories," is available on WHY.org now through June 24th





"We Breathe, We Live: Brotherly Love Protest Stories" presents the first-person experiences of seven different men of color from a variety of backgrounds who participated in the George Floyd inspired Black Lives Matters protests that occurred in Philadelphia during the summer of 2020. The powerful, emotional stories are woven together with conversations about race, trauma, and healing.

Available online until June 24<sup>th</sup>

<https://video.whyy.org/video/we-breathe-we-live-brotherly-love-protest-stories-4tprzs/>

\* Opioid Film: key information



## DBHIDS Planning Innovation Recommended Film:

### *“OPIOIDS - A Breakdown of the Invisible Overdose Crisis in the Black Community.”*

- Co-Directed by Richard Patterson and Seven Halsema.
- Highlights the power of language in addressing the opioid crisis in the Black Community.
- Brings awareness to the Opioid crisis in the Black community and can be used as an educational tool.

Link to the Video: <https://vimeo.com/555694090>



# DBHIDS present Race in Justice BURDEN Film Screening and Discussion

<https://www.youtube.com/watch?v=ESpBa6N224o>



**BURDEN**  
a Film By Nathan Hale Williams

Thursday, March 25, 2021  
6:30PM EST

**RACE IN JUSTICE: BURDEN**  
Film Screening and Discussion

RSVP: [BURDENPHILLY.EVENTBRITE.COM](https://www.eventbrite.com/e/burden-philly)

**Based On True Stories. Based On Life**

[burden-thefilm.com](http://burden-thefilm.com)

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0:00 / 1:26:17



# Commissioner's Updates

## Dr. Jill Bowen, Deputy Commissioner

City of Philadelphia



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# Commissioner's Updates

## Workforce Development

- Staffing Concerns
- Discussion & Feedback





## **Closing Remarks**

- Dr. Jill Bowen, Commissioner

## **Next Executive Directors' Meeting:**

- Wednesday, October 6, 2021, at 9:00 AM





# Thank you for joining us!

To be added to the Executive Directors' distribution list for this meeting, please send your contact information to: [James.Peterson@phila.gov](mailto:James.Peterson@phila.gov)

To view the PowerPoint Slides, Notes, and Chat of previous meetings, go to the resources page: [DBHIDS.org Resources Page/](https://DBHIDS.org), scroll down to DBHIDS Executive Directors Meeting, and select the meeting date you require.