



Executive Directors' Meeting: Wednesday, October 7, 2020

David T. Jones, Commissioner

- Welcomed everyone to our Executive Directors' Meeting
- Encouraged everyone who can vote to do so.
- Very much considers himself to be fortunate to work with you all and part of a world class group of providers. Philadelphia will be in the very capable hands as Dr. Jill Bowen will become the acting commissioner. Very well qualified with tremendous heart for the role.
- Fortunate enough to Illinois department of human services to run their substance use department.
- Donna Bailey has been doing a fabulous job as acting director, she will return to her role as Chief Operating Officer (COO) when Dr. Faith Dyson Washington assumes the role as CEO on Monday, October 12, 2020.
 - Dr. Dyson-Washington is very well prepared for the role and is also a native Philadelphian.
 - Reach out to Jill and Faith to support them and develop our phenominal relationship.

CBH Updates –Donna Bailey and Dr. Tamra Williams

- Updates on the regionalized IBHS
 - 27 regionalized providers –find them on cbhphilly.org.
 - CBH is hosting weekly IBHS provider meetings on implementation to support the transition to IBHS.
 - All documents will be updated online (from BHRS to IBHS).
- Evidence Based Practice Training Plan
 - Changes were made to the initial training plan, we adapted the plan for a less aggressive program. CBT foundational year 2020-2021 with a three year roll out beginning 2021-2022. Working with Penn Collaborative for CBT and Implementation Science.
 - All web based, flexible, tailored for the IBHS transition.
 - Access Center Process with 77 access centers across the city. Working with children and families to be sure there is continuity in receiving services.
 - All IBHS providers benefit from CBT foundation.
 - Web-based training and office hours.
 - Flexible training framework.
 - Tailored training for IBHS.
 - Focus on service tranistion, organizational capacity, and CBT skills.
 - All are observing safety protocols for COVID-19.
- Access Centers for IBHS
 - The Access Center Process
 - Families enroll their child at the Access Center.
 - Access Center Enrollment Specialists determine if the child is receiving treatment and the provider delivering the services.
 - If currently receiving treatment, the CBH Care Management Team confirms current authorization and notifies the IBHS provider assigned to the school at which the child is enrolled.
 - If not receiving services but family is interested, the family is referred to CBH Member Services to secure an intake appointment.

CBH Updates –continued

- Provider Network Alternative Payment Arrangement Status
 - CBH issued a bulletin in August. Bed-based services are transitioning back to fee for service and community-based back at the end of the year.
 - An exception process was also created.
 - Informational letters have gone out.
 - September's APA went out last week. For those remaining in APA the disbursement will be later in the month and may dependant upon cash flow.
 - If you need to change your status back to APA, please contact your provider relations representative.
- HMA Technical Assistance
 - CBH has partnered with Health Management Associates to provide technical assistance to all interested CBH providers for Value Based Payment (VBP) arrangements
 - Cohort 1 completed training in August; the second begins this month.
 - Many agencies participated in workshops
 - Dates of Cohort 2 are 10/7, 10/21, 11/18, and 12/9 -any concerns reach out to provider relations representative.
- Changing your financial Institution with CBH -info found on the website.
 - CBH will call providers to confirm a request to change your bank.
 - The call is in addition to the form which must be completed.
 - The form includes either a voided check or a letter from the bank.
 - This is for security.

Chief Medical Officer Updates –Dr. Sosunmolu Shoyinka

- Philadelphia Crisis Response
 - We are working through COVID-19 for an Electronic 302 Process. The model has been beta tested and will be out soon.
- Crisis 2.0
- Beginning on a process mapping of the Crisis Response Centers (CRCs) to get a granular view how they work including in the front and back.
 - We looking to identify bottlenecks and work with the hospitals to relieve these.
 - Develop a framework for a possible RFI.
 - The longer range work is to reimagine the crisis system.
 - Expand existing resources
 - Create innovative engagement models that avert crisis in the community.
 - We are also looking at national models, alternate response teams, innovative engagement models.
 - This is ongoing work.
 - We are also developing a strategic framework to incorporate these ideas.
 - More to come on this; additional updates will be shared, and information sessions will occur as the plan further develops.

Planning and Innovation Updates –Roland Lamb

- In September we had some events and they were very well attended –Thank you to all who participated.
- October 2020's Theme: Engaging Women of Color and Empowerment
- An Evening with Caroline Randall Williams author of My Body as a Monument. Messages of hope and self emancipation.
 - Highlight the perspective of the Black woman and women of color
 - Discuss the trauma of racism in America
 - Identify messages of hope and different methods to engage in self emancipation

- Link to NY Times OP-ED Article: <https://www.nytimes.com/2020/06/26/opinion/confederate-monuments-racism.html>
- Wednesday, October 28, 2020, 7:00 PM – 8:00 PM.
- Other October Events were reviewed.
- Getting Connected, but Not Infected
- The Bridgeway School has openings.
 - Eight (8) spots currently available
 - Philadelphia's only recovery high school for students in grades 9 – 12 who have struggled with substance use disorder and co-occurring mental health concerns
 - A private school, but is tuition-free for Pennsylvania families
 - Remember that many students with SUD face additional problems when they come back to school and they are in the environment where their struggles were serious.
 - Contact Information: Rebecca Bonner (Rebecca.bonner@thebridgewayschool.org) or 267.564.5459.

Nicole Connell

- Thanked everyone for joining us for David's last Executive Directors' Meeting.
- We are going to hear from some members from our provider network.
- The Executive Management Team presented the Liberty Bell Award on behalf of the City of Philadelphia.

David T. Jones

- We always wanted to be sure we were open to your input and have a dialogue.
- The Commissioner asked for any announcements (many were placed into the chat feature).

David T. Jones, final closing remarks.

- Thank you for the opportunity to serve a truly world class group of providers.
- Recently spoke with an international group about how, around the world, agencies look to Philadelphia for the innovative, proactive, population health approach. Keeping people healthy and well across the board.
- Spoke of being blessed to work with you as a servant leader. Mentioned the provider organizations and coalitions. WE have managed to work together even with disagreements.
- Reviewed how things happened during the pandemic to figure out how to proceed with the challenges and very innovative putting Philadelphia ahead of the other counties in Pennsylvania and this was also greatly due to your help and input.
- As he goes to Illinois he feels he is standing on the shoulders of all of you.
- Mentioned the DBHIDS Executive Team who have been such a support to him professionally and personally (noting the lowest time of his life when all were there in support of him).
- Go with God. And Be Well.
- The meeting closed with a hearty round of applause.