

DBHIDS Executive Directors' Meeting: June 3, 2020

Chat Questions and Comments

From Andy DeVos to Everyone: 09:52 AM

- <https://www.surveymonkey.com/r/Telehealth2020S>

From Bryan (Interact) to Everyone: 10:12 AM

- When will revisions of IBHS come out in writing?
- Answer from Dr. Tamra Williams:
 - Once the final cluster matches have been formally announced, CBH will outreach to providers with more details regarding the implementation phases.

From Mary K Doherty to Everyone: 10:13 AM

- Can you share the Lancet article link? (See attached document)

From Roland Lamb to Everyone: 10:14 AM

- Peer Directory: Renee.Frink-Boyd@phila.gov

From Ivan Haskell to Everyone: 10:14 AM

- Dr. Shoyinka, can you please let EDs know when you are scheduling meetings with our Medical Directors? We are often not aware that requests are being made of our MDs.

From Friends to Everyone: 10:16 AM

- Good morning, Is the COVID Prevention Space referral process the same as the Quarantine Site referral process?
- Answer from Dr. Jill Bowen:
 - Referrals for quarantine and isolation are called into PDPH 215-685-6742/41 or completed online at <https://redcap.phila.gov/surveys/?s=9JP9W98HXR>.
 - Attached are instructions for COVID Prevention Space referral process.

From Sosunmolu.shoyinka@phila.gov to Everyone: 10:17 AM

- Ivan, we will do that.

From Ivan Haskell to Everyone: 10:18 AM

- Thanks

From Nicole Connell to Everyone: 10:22 AM

- Please send referrals to Peer Directory: Renee.Frink-Boyd@phila.gov
- This will also be sent to everyone via email.

From Sosunmolu.shoyinka@phila.gov to Everyone: 10:22 AM

- Please send the updated name and contact information for your medical directors to the following email addresses: Jeanette.harris@phila.gov. and copy Kathleen.Fox@phila.gov. Thank you.

From David Como to Everyone: 10:23 AM

- The telehealth waiver has helped providers manage this pandemic. However, it is set to expire June 15th or when Philadelphia transitions to green level. There are many clients and staff who will be reluctant to return to

provider facilities for treatment. Can telehealth be extended for another 90 days until the current telehealth regulations can be modified?

- Answer from Andy DeVos:
 - DBHIDS remains in support of broad use of Telehealth, both during the near term and ideally into the future. This decision is actually driven by the regulatory bodies of OMHSAS and DDAP, however, who are currently actively considering the future of Telehealth. It appears at this point that an extension of some length is imminent, but we should know more following a meeting between OMHSAS, primary HealthChoices contractors (county level) and BH-MCO's, to be held on 6/12/20. DBHIDS and CBH will continue to provide updates as soon as they become available. Providers are encouraged to engage in their own advocacy efforts (individually and collectively) to regulatory bodies regarding the future of Telehealth, emphasizing what is best for service recipients based upon information gleaned during the current implementation period.

From Regan Kelly to Everyone: 10:23 AM

- If IBHS is likely to need or use telehealth as an option even after schools (some schools) open, will the APA also continue during that time to assure full funding of staff. Telehealth has largely generated less units that face-to-face fee for service. This will be even more so if students do not return to school?
 - CBH is in process of reviewing feedback from providers on the APA and recommendations for a shift back to FFS. The exact time frame of that shift is still under review. Additionally, we are revisiting the proposed FFS methodology for IBHS given the uncertainties about the 2020-21 school year. We will be engaging more with IBHS providers on this as soon as contract negotiations have concluded.

From Sosunmolu.shoyinka@phila.gov to Everyone: 10:24 AM

- Re: telehealth. DBHIDS is actively involved in discussions with OMHSAS around telehealth.

From Nicole Connell to Everyone: 10:25 AM

- Please note- we will follow up on all questions.

From Jill Bowen to Everyone: 10:25 AM

- jill.bowen@phila.gov

From Sosunmolu.shoyinka@phila.gov to Everyone: 10:26 AM

- We now have the CBH Provider Telehealth Survey online. Completing that would be helpful. It is an attempt to gauge the impact of Telehealth across the system at a very base level, but also get some data about other items like technology used. Here is the link: <https://www.surveymonkey.com/r/Telehealth2020S>

From Friends to Everyone: 10:28 AM

- Mark your calendars - NAMI Walks Philadelphia is scheduled (in-person or virtual) for September 12, 2020 at Friends Hospital!

From LaJewel Harrison to Everyone: 10:31 AM

- Amen!!! The response (Luke Crabetree) was very considerate and highly collaborative! Kudos CBH & DBH!

From Carla Milito Quattrone to Everyone: 10:31 AM

- Could not agree more with Luke. Thank you CBH!

Luke to Everyone: 10:32 AM

- THANK YOU!