

DBHIDS Executive Directors' Meeting

Session Notes

(Chat questions/comments/information are in *italics*)

April 7, 2021

Commissioner's Updates

Dr. Jill Bowen opened the meeting by thanking everyone for attending.

Violence and Trauma and Boost Your Mood resource programs highlighted (<https://healthymindsphilly.org/boost/>).

- Shared the Boost Your Mood screen from Healthy Minds Philly, access the full packet [here](#).
 - (Resources include info on services, and referrals on several relevant topics to support the community with the various levels of traumas and stressors being experienced)

From Pamela McClenton to Everyone: 09:04 AM

Are there plans to expand the language? Is there a link to the City's Hate Crime Report Center?

- There are plans to expand the languages beyond English, Spanish and Chinese.
- Dr. Bowen asked for input from the members on what they are doing? We have seen a great impact on mental health during the past year, all indicators are up including suicide.
- Mary Doherty of CORA Services.
 - Spoke of the real concern for violence and its impact on children, including children being murdered and targeted; bullying, including cyber bullying, a real concern.
 - Focus on training, education, and conflict resolution (CORA working with Shepard Mediation Services in schools).
 - Made suggestion that conflict resolution should be in the recreation centers. The data show it works.
 - Dr. Bowen noted her attendance in upcoming hearings and will bringing these ideas to the attention of City Council.
- Dawn Curry of The Consortium.
 - Very concerned about the increase in violence, including gang activity. We are fortunate to be an evidence-based agency and using it to work on this topic. Worked to establish the 58th Street location an Outpatient Clinic.
 - The Consortium has established a youth peer committee and will work to establish a peer call-in line.
 - Dr. Bowen thanked Dawn for her input and ideas; suggested linkage with Youth Move; in favor of the youth call-in line.

From Andrew Devos to Everyone: 09:18 AM

Specifically for acts of violence/assault, Drexel runs Healing Hurt People, a trauma response program for those touched by violence and their families that now takes broader referrals beyond their original ER and hospital referral base:

<https://drexel.edu/cnvsj/healing-hurt-people/overview/>.

Dr. Faith Dyson-Washington

Community Behavioral Health (CBH) Updates

CBH Newsletter

- CBH is excited to have a new quarterly newsletter to help educate people about Community Behavioral Health (CBH).
- In the first issue will discuss trauma and also how to get help and access resources and what to expect.
- We are hoping this will also connect directly to members as well. We are looking into mailing a portion of the newsletter into print form.
- Please [have a look](#) and let members (and your staff) know about the newsletter.

Dr. Sosunmolu Shoyinka

Chief Medical Officer Updates

COVID-19 Vaccine

- Close collaboration with PDPH and other community groups on COVID-19 vaccination, particularly around those who are more vulnerable. The efforts have shown fruits during the past few weeks. The Alliance, among others, have been very helpful.
- Thank you, Kleckner Charles, Kehinde Solanke, and Kate Fox for your leadership.
- Boost Your Mood has also been paired with the City's vaccination programs: we welcome your feedback.
- We are still receiving reports of providers and front-line staff who have some hesitancy on the vaccine. Looking to establish some listening sessions in conjunction with you our providers.
- Number of websites for further information:
 - FAQs in multiple languages here: <https://vax.phila.gov/index.php/notices/specific-covid-19-vaccine-faq-sheet/>
 - Weekly Updates from PDPH on mass clinics, vaccine efforts and distribution: <https://www.phila.gov/2021-02-10-weekly-philadelphia-covid-19-vaccine-distribution-updates/>
 - Participants can call 311 or fill out the online Vaccine Interest Form at <https://covid-vaccine-interest.phila.gov/> to sign up for vaccination with the city at either the Convention Center, community mass clinic or pharmacy.
 - PDPH holding mass clinics in North and West Philadelphia (500 vaccines per day), multiple days a week. <https://www.phila.gov/2021-02-10-weekly-philadelphia-covid-19-vaccine-distribution-updates/> or <https://www.phila.gov/2021-03-16-everything-you-need-to-know-about-the-citys-vaccine-clinics/>
- Black Doctors Consortium efforts have received national attention.
- You can also get vaccinated at your primary care locations.
- SEPTA is working to help people with trans passes and reduced fares to get to vaccination clinics.

The Request For Information (RFI) on Adult Crisis

- We received fourteen (14) responses – thank you!
- BH Urgent Care Centers; Mobile Team Services expansion; Co-responder Model of BH and PPD.
- We want to provide an expanded array of options for those experiencing trauma

From George Thomas III he/him/his to Everyone: 09:30 AM

Good morning all! Stop and Surrender, Inc. & the Department of Public Health will be hosting a COVID-19 Vaccination Clinic at our Community Education Center on Monday, April 12th, 2021. Our clinic will be held from 10:00 am to 4:30 pm at 2431-33 W. Lehigh Ave., Phila., 19132. We will offer the Johnson & Johnson vaccine and if you have staff or participants that wish to be vaccinated please call 267-239-5786 as slots are limited. Thank you!

From Elizabeth Andl-Petkov to Everyone: 09:31 AM

what is the timeline for Adult UCC? Where is funding coming from and when do you expect to here? Thanks.

From Sosunmolu Shoyinka MD to Everyone: 09:35 AM

DBHIDS has submitted requests for funding to the City for the UCC and other services mentioned. The timeline is still being developed.

Deputy Commissioner Roland Lamb

Planning Innovation

Language Access Course on the DBHIDS Learning Hub

Stacey Thomas and Sarorng Song

- A course on Language Access for Providers will be available on Monday, April 12, 2021.
 - No need to recreate an account if you have one.
- Wanted to provide an easy online course relating to language access. If you have any questions, please contact them via e-mail at either:
 - DBHIDS Learning Hub: DBHIDS.LearningHub@phila.gov.
 - DBHIDS Language Access Policy: DBHIDS.LanguageAccess@phila.gov.
- Our goal is for all Philadelphians to have access to services regardless of what language(s) they speak.

From Sarorng Sorn (she/her) to Everyone: 09:35 AM

When the Language Access E-Learning Course information is sent out to your attention, please share with your workforce. Thank you!

From Amy Trask to Everyone: 09:35 AM

Can the Language Access surveys be circulated? Shared in the chat as a file?

- Sarorng Song confirmed that Ms. Trask was inquiring about the course itself. The course will not be available until Monday, April 12, 2021. Sarorng is preparing an e-mail for distribution once the course is ready.

2021 Faith and Spiritual Affairs Conference.

Roland Lamb asked everyone to attend and/or spread the word about DBHIDS's 14th Faith and Spiritual Affairs Conference (virtual this year)

- Thursday, April 29th and Friday, April 30th from 10:00 AM – 2:00 PM.
- For more details and to register, please click [Here](#).
- Please share with your staff and constituents.

Moving Forward: Ideas and Feedback

- Deputy Commissioner Lamb continued the discussion by saying, moving forward, let's begin thinking around how we can go forward; and also addressing the traumas we have been experiencing.
- These traumas are impacting other behavioral health factors.
- Think about how we can make the system better and look forward and change the system to be more responsive and engaging.
- How do we begin to have a better engagement? How have your relations with your communities changed due to covid?

From Elizabeth Andl-Petkov to Everyone: 09:36 AM

Any update on telehealth continuing after July 1? Who will be allowed to do telehealth?

From Andrew Devos to Everyone: 09:42 AM

No specific Telehealth updates from PA DHS/OMHSAS, other than past messaging that they hope to keep most aspects of TH for the foreseeable future. All indications are that it will continue as is, but will alert you with any updates we receive.

Reginald Banks + Betty Andl-Petkov

- Both stressed the reality of staffing and workforce issues – some staff prefer to work from home; need guidance from state on a re-entry program that takes these factors into consideration; workforce feels unstable.
- Struggles include concerns about the vaccine and the pressures on staff who are vaccinated. The providers are short of staff, including staff who are afraid to work at this time.
- Roland Lamb expressed his concerns about our Provider organizations, noting that we are three months out from the end of the fiscal year.

Roland Lamb

- Noted that the State has not yet provided official guidance, however they are looking for input from us to expand services. We are hoping to develop telehealth in a hybrid model.

Lloyd Wertz

- OMHSAS is working on a bulletin for release some time in the near future. It looks like telehealth will continue.

Cherrie Brummans from the Alliance.

- It looks like it (telehealth) may be allowed to continue with some restrictions. Cherrie noted that some providers have picked up clients with telehealth who they have never seen.
- Cherrie also noted that there are individuals who don't have access to the internet to participate in Zoom/Teams/Skype to utilize the benefits of telehealth.

Roland Lamb

- Noted we need to be aware of what works best in all of our communities and we need to offer guidance to Federal and State agencies/representatives/senators on what works.

Chris Simiriglia from Pathways to Housing

- Highlighted importance of technology; Noted the development of a new type of electronic device similar to a tablet / iPad for the elderly and some of the ID community called Grand Pad, by Consumer Cellular.
 - The cost is reasonable. Good for connection. It is a closed system that has no street value. It can even utilize a messaging system.

From Tory Tuman- Temple Episcopal to Everyone: 09:48 AM

<https://www.grandpad.net/> looks like a great tool!

From Dana Careless to Everyone: 09:49 AM

<https://www.consumercellular.com/shopping/details/grandpad/overview>

Roland Lamb

- Liked this idea very much. This is something that we could bring to the state.
- Thank you for this conversation, this is exactly what we need.
 - We are even addressing the concerns of equity by discussion on getting technology into the hands of those who do not have those resources.

Annemarie Clarke

- Noted the possibility of using funding that wasn't accessed.
- Telehealth medical checks when completed from home via (PC/tablet/iPad/Phone can save vast amounts of time in travel (and resources for women with children) and waiting.
- What is the specificity on the telehealth? Telehealth has 0% cancellation where we were at least 20% cancellation rate before.
 - Roland reminded the meeting that some of these regulations constricting use is from the Federal level.

Asher Kemp

- Noted that a number of Coalition providers have asked what are we doing on around prevention?
 - It would be great to get ahead of this.
 - Roland agreed noting we need to work on this.
 - Going upstream for the population that is more likely and at risk for addiction in the future. How do we bridge the gap between prevention and treatment? Prevention is something we should consider across the full spectrum. It can and should be a continuous mention. The earlier the outreach the better. Looking into grants. We will need more input and action from the provider community.

Roland Lamb

Advised the Executive Directors that we (DBHIDS and providers) need to be thinking collectively to present to the State and the Federal governments. Dr. Bowen and I want to focus more and more with community to Align Coordinate and Integrate.

- Betty Andl asked if there was any word on the American Rescue Act.
- Roland noted that we have not had full information on the Federal Plans. We need to be engaged with representatives.

From Chris Simiriglia, Pathways to Housing PA to Everyone: 09:59 AM

FYI - Shop and Carry Pharmacy just got a huge allotment of vaccine. Here is a link for scheduling. There are tons of appointments available as of now:

<https://sacrx.org/covid/>

Shop and Carry

1301 Lindley Ave (Logan Section of the City)

P: 267-297-5030. F: 267-297-5783

Final Remarks

- Roland closed the meeting saying he would like to continue the conversation. If you have other ideas and feedback, please send an e-mail to Juliet Walters at Juliet.Walters@phila.gov.
- Philadelphia is on the cusp of services for the state of Pennsylvania.
- Thank you for your participation.

Notes prepared by Jay Peterson.