

Executive Directors Meeting
June 3, 2020 via ZOOM at 9:30

Opening Remarks

David T. Jones, Commissioner, DBHIDS

The Commissioner opened the meeting wishing everyone Good Morning, thanking them for attending, and introduced himself to those who may have not met him.

- This is the first executive directors' meeting that has been held virtually.
- We will mute all participants to reduce back ground noise and any over talking.
- If you have any questions, please use the chat box. We will keep a record of those questions and answer them either during the meeting or after if it requires more detail.

Budget Hearings

- DBHIDS participated with Philadelphia City Council's shortened Budget Hearings via Microsoft Teams. David noted that he thanked the providers during hearings and praised how you have adapted and included the use of telehealth to enable Philadelphians to receive services.
- As a result of the pandemic our economic situation will be greatly impacted.
 - The City is looking at a \$700 million deficit which has resulted in a hiring freeze, potential staff, salary, and program reductions.
 - These will be finalized later.
 - The Commonwealth of Pennsylvania is looking at a multi-billion-dollar deficit.
- On the subject of the Alternative Payment Arrangement, the Commissioner gave a shout out to DBHIDS Staff, especially Donna Bailey (Interim CEO) and her staff in implementing the APA. The APA has helped you to maintain clinicians and allow the people of Philadelphia to receive treatment and services.
 - This is so meaningful.
 - APA was developed for April, May, and June and we will look into going beyond.
 - Data will come in as we progress, so please also share any information on telehealth and related topics.

The COVID-19 Pandemic

- The City is working with the State on reopening using the Red, Yellow, in Green status. Philadelphia is still in red, but scheduled to go Yellow on around June 5th. Please keep track of this by going onto the State and City websites for COVID-19 information.

Ongoing Protests and Civil Unrest

- David T. Jones noted the horrific situation in Minneapolis where Mr. Gary Floyd was murdered. This has acerbated the situation with the pandemic and the ongoing struggles which Philadelphia has with poverty. We are planning to keep an open and honest conversation relating to this including the issue of racism. We want to continue to support each other and the City.

Before the Next Speaker

- In closing his remarks Commissioner Jones noted the awesome way we work together and how you our partners contribute.

Community Behavioral Health (CBH) Updates

Donna Bailey, Interim CEO

COVID-19 Pandemic

- Many of you are participating our weekly provider call. Today's is not taking place and resume next Wednesday.
- All the information on the pandemic is kept and placed on the web site. Whether the information is clinical, financial, or any topic, it is all there.

Evaluations

- We have had to recalculate the payment schedule -late June is the approximate payment date for June and this is due to cash flow issues.
- We have asked for your input for a shift out of APA and are thankful your feedback.

Andy DeVos, CBH Chief Program Officer

Provider Profiles.

- With budget season comes provider profiles. As a concept, they originally grew out of a City Council request and we realized they were a good thing to have on hand.
- The CBH Provider Profiles were developed to provide an overview of each facility at the corporate level while emphasizing performance across each contracted level of care (LOC). Each profile is comprised of the following: demographic info; highlights; star ratings; total number of members served in CY 2018.
- The provider Profiles are up on the web site.
 - The profiles provide much information and will include a link for your own website and gives locations and highlight and includes other quality information. All are on posted on the CBH website (www.CBHPHilly.org). If providers have questions about their profiles, please contact your provider relations representative.
- Commissioner Jones mentioned giving feedback, the CBH provider survey on telehealth is still active; please fill out when you get a chance if you have not done so (<https://www.surveymonkey.com/r/Telehealth2020S>).

Dr. Tamra Williams Deputy Chief Medical Officer

Intensive Behavioral Health Services (IBHS)

- There are some changes to the IBHS Request for a Proposal (RFP) due to the pandemic.
- The purpose is to provide IBHS in schools, homes, and the community.
 - Quality, Access, Program Stability
- Significant addition to the landscape of children's treatment services, which now includes crisis response continuum, expansion of evidenced-based practices in outpatient and other settings, expansion of FBS, and 20 ABA providers
- Capitalize on any regulations and changes and improve quality. We also want to improve the continuity of care, family involvement, and to have 12 months of service and move away from fee for service to alternative payment. Additionally, we also want to have evidence-based practices used and implemented.
- The Pandemic has impacted how IBHS would be implemented, but we have promised the schools for implementation by 2021.
- Original Plan: RFP results were to be issued mid-April so that agencies could acquaint themselves with their school assignments, embark on EBP training, secure OMHSAS licensing, and begin to operationalize processes to ensure implementation in September 2020.
 - Challenges:
 - Reopening plans
 - Licensing
 - Evidence-based treatment training
 - Closure of schools has impacted how services are delivered.
 - OHMSAS has changed some ways of how licenses are approved in the short term due to the virus.
 - The resolution of the virus is an ongoing evolving process obviously impacting implementation of IBHS.
 - Training has also been impacted as most have been face to face. We are working on virtual trainings in light of the pandemic.
- Revised Timeline and Next Steps
 - IBHS Implementation, Phase I: September 2020 to August 2021
 - Providers start the school year in their clusters.
 - Phased approach to treatment services.
 - Virtual EBP training beginning in August with CBT.
 - Relaxed requirements: optional care coordinator and peer positions; allow time for hiring.
 - Virtual school, provider meet-and-greets.

- Provider warm handoffs.
- Focus on basic operations, building relationships with schools, building familiarity with neighborhoods and cluster resources.
- Full Implementation in School Year 2021-2022.

Robert Bickford, Deputy Chief Financial Officer

Value Based Payments Updates

- As you probably know the implementation of Value Based Payments has been delayed. We have been paying based upon the APA.
 - We will have additional discussions on when this will change.
 - CBH is hoping to proceed to the Value Based Program once we return to the office.
- OMHSAS has promulgated requirements for Value Based Payment arrangements for 2018, 2019 and 2020.
- Due to the COVID-19 Pandemic, the 2021 requirement will be the same as 2020.
- As noted on the first slide, OHMSAS has increased the number of dollars for a value based from 5% in year 1 (CY2018) and increased from there to 10% in year 2 (CY2019), and to 20% in year 3 (2020).
- One of the things for we were hoping for CY2020 to be 30% but OHMSAS is holding to 20%

Health Management Associates (HMA)

- Last fall, CBH contracted HMA to provide training to our provider network:
- A readiness assessment was conducted during the month of December 2019.
- The ultimate goal is to assist providers in the understanding and implementation of Value Based Payment arrangements.
 - This training is being provided at no cost to the provider.
 - Based on the results of the readiness assessment and CBH plans to implement Value Based Payment programs with various providers and levels of care, a plan was developed to provide pertinent information to all providers in our network.
- We were moving forward with an aggressive time frame to get everyone trained, but COVID has interfered and we have had to modify the schedule for some of the cohorts of training for our providers. We then had to place things on hold realizing that providers had many pressing things. We will resume the trainings in July.

VBP Workshop Cohorts

- The Value Based Purchasing workshops are being conducted in three separate groups of providers (cohorts):
 - Cohort 1 (AIP, CIRC, and TCM providers):
 - CBH hosted the first workshop on February 10, 2020.
 - Due to COVID-19 restrictions, the second workshop was held virtually on March 12, 2020.
 - The remaining workshops for Cohort 1 are tentatively scheduled for virtual meetings on July 15 and August 12, 2020.
 - Cohort 2 (IBHS), October 2020 to December 2020
 - Cohort 3 (Outpatient Drug and Alcohol), January 2021 to April 2021
- The proposed time frames are fluid based on the COVID-19 situation.

VPS and COVID-19

- Implementation of new VBPs has been suspended at this time.
- We continue to pay providers based on the Alternative Payment Arrangement at this time.
- We anticipate transitioning providers back to the payment arrangement in place prior to COVID-19 (i.e. Fee for Service, APA, or VBP) once the APA is no longer necessary.
- We will continue to keep everyone informed as more information becomes available.
- Due to the uncertainty that we are presently faced with, the implementation of any new Value Based Arrangements originally scheduled for 2020 have been suspended.

Dr. Sosunmolu Shoyinka, Chief Medical Officer, DBHIDS

Updates from the Office of Chief Medical Officer

COVID-19 Pandemic

- Thank you for your time and participation, particularly your responsiveness during the pandemic and how everyone chipped in and participation—including those who participated in the quarantine sites.

- COVID has taught us that we can re-work how we conduct business.

Electronic 302 Process

- Sandy Vasko and her team began work on the electronic 302 form before I joined DBHIDS.
- DBHIDS has done some work with the CRCs with social distancing.
- We have completed some beta testing with the electronic 302 process.
- The tail end of the 302 form is the “gun form.” With the electronic form, once that section is completed, the “gun form” will also go to state police.

Employee and Personal Wellness

- Dr. Shoyinka spoke about employee wellness and personal wellness.
- Data does show that after a shooting/killing of an African American by police, it does cause increased stress, worry, and fear.
 - The medical journal “The Lancet” has an excellent article on this subject.
- I hope we are beyond the worst; history shows that we are likely to have an uptick and use of mental health services so we should focus on employee and personal wellness going forward.

Crisis Services

- We have been reviewing our crisis system in Philadelphia. It is a good system and has been going for 20 years, there is room to improve the program.
 - We will likely send out a survey for feedback and input.

Medical Directors’ Meeting

- In the last few months, we have begun regular meetings with our Med Directors of the provider network. And have gone well.
 - We will likely resend a recent survey to gain wider participation.

Dr. Jill Bowen, Deputy Commissioner, DBHIDS

Homeless Outreach and Quarantine Sites

- Dr. Bowen offered thanks to everyone in the community for their hard work in standing up the quarantine and prevention sites. Many divisions of DBH, Providers, City Offices participated.
 - The quarantine site is to provide a location for people who have no place to quarantine for the two weeks.
 - The prevention site is for those who are at greater risk for getting the virus but were unsheltered.
- At Philadelphia International Airport, a large number of those without shelter began spending a great deal of time at the airport while air travel was restricted which created many safety concerns.
- Once the airport needed to prepare for the resumption of flights, we needed to ramp up outreach.
- We then began a gear-up of our outreach teams which included working with over 120 folks each with their unique struggles and with many issues including homelessness and mental and physical health needs.
- For the Tuesday, May 26, 2020 Airport Initiative, multiple outreach teams were on site at the airport, including MHP airport team, DBHIDS SIT team and homeless services team, Project Home, and the Veteran’s Association (VA) homeless outreach. Placements on this day included:
 - 8 transported to the testing site at Broad and Lombard Streets.
 - Seems like all were negative and most found eligible for COVID Prevention Space and were placed.
 - 9 transported to OHS shelter
 - 3 transported to COVID Prevention Space and were admitted (refused testing).
 - 1 transported to hospital.
 - 1 transported to Center City area as they refused other testing, housing, and services.
 - 2 transported by Delaware County outreach and placed in a hotel.
 - 2 transported by VA to services/housing.
 - 1 individual took on #108 bus for 69th Street.
- DBHIDS Homeless Outreach Contacts
 - From May 1st – 27th, 2020 DBHIDS contacted:
 - 234 contacts
 - 122 unduplicated count of people contacted

- 59 total placements
- 55 unduplicated count of people placed
- 171 total contacts with connection to service
- 101 unduplicated count of people connected to services

Roland Lamb, Deputy Commissioner

The Peer and People of Lived Experience Support Directory

- Roland reminded the meeting that we have been working on this program for around 20 years and are now working towards creating a directory of those with lived experience and of peers both certified and uncertified, and which will be linked to employers, jobs, and programs.
- We recently sent a letter to inform our network.
 - The letter was also e-mailed to you with the agenda for today’s meeting.
- This directory will enable us to work like a staffing firm for our Peers to get into the program and to help those in need with their (our Peers/Lived Experience) unique perspectives and skills.
- Please encourage people you know who are Peers and those with lived experience to sign up and this will help us to create a peer path.
- Please contact Renee Frink Boyd at Renee.Frink-Boyd@phila.gov. Renee will be coordinating this information. Roland expressed the hope that everyone will take part of this program.

David T. Jones, Commissioner, DBHIDS

- We will be reaching out to you to see if you can engage with the unsheltered for the opportunities. Not sure what the opportunities will look like but please if you are interested please reach out to Dr. Jill Bowen (Jill.Bowen@phila.gov) or Sandy Vasko (Sandy.Vasko@phila.gov).
- The next Executive Directors’ Meeting is scheduled for Wednesday, October 7, 2020.
 - We are not sure of the venue at this time, we will advise you well in advance.
- For today’s meeting, we did not have the opportunity to have an *Innovation Session*, but we want to continue this down the road. We want to keep hearing from you with your meaningful participation. Even if the next meeting is virtual, we will still have innovations.

Questions/Comments

Mr. Luke Crabtree

- It is important to me as a provider, and I think you said it really well, we are facing a pandemic crisis, opioid crisis, poverty, and the George Floyd murder. A perfect storm. DBHIDS, your help has been phenomenal and enabled us to keep our staff and help them during a very difficult time and probably saved lives.
- Mr. Crabtree offered a big “Thank You!” to Commissioner Jones, and all the Executive Team. Luke shared that he can truly tell people that Philadelphia is a true leader.
 - David thanked the providers again.
- Betty echoed Luke’s comments and thanked everyone for their help.

Closing Remarks

- In closing David T. Jones thanked everyone who participated in today’s call and he also reiterated his thank you to all the providers for the extra hard work they have done to serve the people of Philadelphia.

Meeting ended at 10:33 AM

Minutes prepared by Jay Peterson