

The City of Philadelphia’s Department of Behavioral Health and Intellectual disAbility Services offers resources, services, and advocacy through a strong partnership with a network of healthcare providers to help people, whether they are uninsured or under-insured, lead a fulfilling life in a supportive community free of stigma.

Phone Numbers

Emergency Hotlines*

National Suicide Prevention Lifeline Veterans dial 1	800-273-8255
Mental Health Crisis Line	215-685-6440
Child Protective Services	215-683-6100
Adult Protective Services	877-401-8835
Domestic Violence Hotline	866-723-3014
Homeless Outreach Hotline	215-232-1984

Intellectual disAbility Services

Main office	215-685-5900
Emergency line	215-829-5709

Substance Use Treatment

Community Behavioral Health* Behavioral health services for Medicaid recipients	888-545-2600
Behavioral Health Special Initiative (BHSI) Substance use services for those under and uninsured	215-546-1200
Council on Compulsive Gambling	800-848-1880
Philadelphia Recovery Community Center Supportive services in a community-based setting	215-223-7700

More Services

Mental Health First Aid Training	215-790-4996
City Hall Connection, Philly311	311

*Available 24 hours a day, 7 days a week

24 Hour Services

For immediate help, call **215-685-6440** or visit a **crisis response center** in your area:

Friends Hospital
 4641 Roosevelt Blvd.
 215-831-2600

Pennsylvania Hospital Crisis Response Center
 234 S. 8th Street
 215-829-5433

Episcopal Hospital
 100 E. Lehigh Ave.
 215-707-2577

Einstein Medical Center
 5501 Old York Rd.
 215-951-8300

Philadelphia Children’s Crisis Response Center
 (Children and Adolescents)
 3300 Henry Ave., Falls Center 2, Suite 3N
 215-878-2600

NET Access Point
 (Opioid Treatment)
 499 N. 5th St.
 844-533-8200

Online Services



HealthyMindsPhilly.org

A friendly, no-cost resource to support the wellness of all Philadelphians. Features include 24/7 online behavioral health screening, access to Mental Health First Aid trainings, and comprehensive resources.



Philadelphia’s comprehensive behavioral health managed care system for Medicaid recipients. CBH is a diverse and innovative organization that supports wellness, resiliency, and recovery for all Philadelphians.

Learn more about CBH at CBHPhilly.org.