DBHIDS
Executive Directors Meeting
February 5, 2020
Commissioner’s Announcements

- Uninsured Increase
- Housing Subsidy and Supports
Cost Efficiencies for Level I Supports

- **Housing Subsidy**
  - TSC: $15,980
  - 6 Months Recovery House: $19,690
  - 6 Months Safe Haven: $23,290

- **NO SUPPORTS**
  - Homeless: $38,449
  - Jail: $41,610

Cost Efficiencies for Level II Supports

- **Housing Subsidy**
  - TSC + CM: $19,133
  - 6 Months Recovery House: $21,257
  - 6 Months Safe Haven: $24,857

- **NO SUPPORTS**
  - Homeless: $38,449
  - Jail: $41,610
Community Behavioral Health (CBH) Updates

Donna Bailey, CEO
Value-based Purchasing (VBP) Technical Assistance (TA)

CBH has awarded Health Management Associates (HMA) a contract to provide TA to our whole provider network around readiness for VBP. There is no cost to providers for any part of the TA.

➢ Part 1 of the TA is completing an online assessment of their readiness to engage in VBP. CBH will not see individual providers’ results.

➢ Cohort 1 providers in TA: CIRC, adult TCM, ACT, and adult IP services have completed their assessments and will receive a detailed report of their results, which will be useful during the in-person workshops.

➢ Cohort 2 will be providers of IBHS services (other LOCs TBD). The first workshop will be May 15.

To access assessment: https://www.healthmanagement.com/vbp-tool-acceptance-form/

Questions? Contact Suzanne Daub: sdaub@healthmanagement.com
Value-based Purchasing (VBP) Technical Assistance (TA)

Part 2 of TA are the in-person workshops:

All will be held from 1:00-5:00 in 1154A. Providers may bring up to 4 staff members to the workshops.

Cohort 1 dates for the workshops:

- **February 13**: VBP Foundations and Clinical Care Delivery Readiness
- **March 12**: Forming Strategic Partnerships
- **April 9**: Financial Modeling for Success Under VBP
- **May 14**: Partnering with CBH

Next TA Webinar: **February 20, 2020 from 12-1pm**. Link will be posted on CBH News.
Provider Satisfaction Survey

➢ CBH is requesting your feedback regarding the interactions we have had with your agency over the past year.

➢ This survey is used as one of the primary means by which we gauge our performance and your feedback is very important to us.

Survey will close on February 14, 2020.
Community Behavioral Health

ASAM Implementation
ASAM Outpatient Transition

ASAM Intensive Outpatient

PCPC IOP Providers

PCPC OP Providers

ASAM IOP Procurement

ASAM Outpatient
ASAM Outpatient Transition Timeline

- **ASAM IOP Implementation**
  - Jan 2020
  - Mar 2020
  - May 2020
  - Jul 2020
  - Sept 2020
  - Nov 2020
  - Jan 2021
  - Mar 2021
  - Jul 2021

- **ASAM Outpatient APA Shadow Period**
  - Provider Technical Assistance

- **Development of OP Standards**
  - PCPC IOP
  - PCPC OP

- **Development of OP Standards**
  - ASAM IOP
  - ASAM OP
Preparing for Value Based Payments

➢ The fee for service reimbursement model is transforming across the managed care industry.

➢ This change will impact many CBH/BHSI providers.

➢ A new payment strategy is being developed for the ASAM Outpatient LOC providers.
Preparing for Value Based Payments

➢ Providers will receive technical assistance throughout the implementation period.

➢ Providers that have not taken advantage of the free assessment offered by Health Management Associates (HMA) are strongly encouraged to do so as soon as possible.

➢ Please contact your organization’s provider representative for additional information.
Behavioral Health Training & Education Network (BHTEN)

Abigail M. Pol, LSW
Program Director
BHTEN

The Behavioral Health Training Network

Abigail M. Pol, LSW - Program Director
Our Mission

The Behavioral Health Training & Education Network is committed to supporting DBHIDS and other human service systems by planning, coordinating, and providing quality learning experiences in behavioral health and related topics. Our training audiences include providers and administrators of services, individuals engaged in services, family members, and other interested community members.
Overview of Training Catalog

**Annual Training Series**

- Case Management Orientation
- Recovery House Series
- Residential Series
- Mobile Psychiatric Rehabilitation Series
- Student Assistance Program (SAP)
- Trauma Initiative
- DDAP

**Conference and Symposia Coordination**

- Faith-Based
- Hoarding
- Zero Suicide
Overview of Training Catalog

Specialized Training Topics
- MHFA
- Bullying
- CPI
- Trauma Informed Care
- Resilience
- LGBTQIA+
- Co-Occurring
- Supervision

Coordination of New Educational Initiatives
- Forensic Sub-Specialty
- Root Cause
- Trauma Informed Care in Prisons
- Domestic Violence/Intimate Partner Violence
- ASAM
- Suicide Prevention
- DHS Cross Training
- Fieldworker Safety and Awareness
- Intimacy and Sexuality for Residential Settings
CEUs

PCB: regulated by Pennsylvania Certification Board

SW: regulated by PA State Board of Social Workers through Bryn Mawr Graduate School of Social Work and Social Research

CE: regulated by the American Psychological Association - required for ongoing licensure of Psychologists

CPRP: regulated by Psychiatric Rehabilitation Association

CEU: regulated by International Association of Continuing Education and Training (IACET)
Connect with BHTEN

@BHTEN_Philly

@BHTEN_Philly

@Behavioral Health Training and Education Network

Our Next Upcoming Trainings are:

• SELF: 2.20.20 - 2.21.20
• ASIST: 2.25.20 - 2.26.20
• CRAFT: 3.3.20
• Motivational Interviewing: 3.4.20
• Intimacy & Sexuality: 3.13.20
• Cyberbullying Series: 4.9.20

Sign up at: www.bhten.com
Questions

Community Events, Use of Training Facilities, Special Needs
• Elizabeth Harrison, Associate Director, eharrison@bhten.com

New Training Requests & Partnerships
• Abigail Pol, Program Director, apol@bhten.com

Registration, Website, Marketing
• Akim Cooper, Data Operations Manager, acooper@bhten.com
Chief Medical Officer Updates

Dr. Sosunmolu Shoyinka
Chief Medical Officer, DBHIDS

Sosunmolu.shoyinka@phila.gov
Medical Director’s Meeting Agenda:

1. CBH updates
2. Feedback on the system
3. Strategic Priorities
4. Physician engagement
   - 2019 Survey Report
5. Process updates
6. Wrap up
CMO Division Strategic Priorities

- Crisis System 2.0
- Suicide Prevention
- Linkage across levels of care (especially high utilizers).
- OUD; increasing buprenorphine prescribing capacity by psychiatrists.
- Trauma-responsive care
- Co-occurring Behavioral Health and Intellectual disAbility.
- Population Health: DBHIDS Policy Lab
Accelerated Misdemeanor Program (AMP)

Mark O’Dwyer
Policy, Planning and Development Manager

Joy Walters
Forensic Supervisor
Accelerated Misdemeanor Program (AMP)

• The Philadelphia Municipal Court created the Accelerated Misdemeanor Program (AMP) in 2010 in partnership with DBHIDS & District Attorney’s Office
  • Neighborhood-focused court designed to divert lower level offenders from a standard trial track into:
    • Appropriate community service and/or
    • Behavioral health treatment
  • AMP operates five days per week (Monday –Friday) at various locations
  • Treatment Access is offered to both tiers of AMP – AMP 1 & AMP 2
Accelerated Misdemeanor Program (AMP)

• Goals of AMP
  • Accelerated access to behavioral health treatment and other supports
  • Individuals will be screened for mental health and co-occurring substance use disorders
  • Individuals will be screened by AMP Case Managers (AMP CM) in court and referred to providers for appointment that same day or next day
  • Have individual engaged in treatment that day or the next day

• The new AMP process will ensure an expedited behavioral health response for an accelerated court program
Individual appears in AMP Court room and meets with PD

Referral made to AMP CM’s

CM completes co-occurring Screening and obtains consent for individual

CM calls CBH member Services with individual for insurance eligibility and schedules appointment

Individual is referred to treatment and given an appointment slip with contact numbers

CM follows up with individual and provider next day to determine if individual attended Tx appt. -if not CM will assist with linkage before NCD

Time from initial screen to linkage: same day

AMP Case Management Flow
Provider Network and AMP

• Quick access to treatment
  • Same day or next day appointments
  • Transportation

• Partnership
  • Working with us to troubleshoot any barriers to treatment access
  • Educating front desk and intake staff about AMP program
  • Indicating if this is an AMP Referral
  • Fielding follow-up phone calls from AMP CM to confirm intake appointment attendance and ongoing treatment participation
Contact Information

• **David Ayers**  
  Criminal Justice Program Manager  
  215-546-0300 ext. 3322 | Dave.Ayers@phila.gov

• **Joy Walters, MSW**  
  Forensic Supervisor  
  215-546-0300 ext. 3438 | Joy.Walters@phila.gov

• If any providers are interested in receiving referrals, please reach out to us!
Innovation: Kiosk at Community Council Health Systems

Andrea Brooks
Orfelina Payne
James Paige
Kiosk Discussion – Strengths

- Relaxed Milieu
- Acknowledged Presence
- Protects Confidentiality
- Flexibility (Applicable to all programs, PA System for Smoking/Air Breaks)
- Removes Optics of Long Wait
- Empowering
- User Friendly Technology
- Repurpose security staff

- Anonymity/Privacy
- Flow
- Informed Engagements for Front Line Staff
- Continuity of Care
- Customer Service
- Updated Contact Information
- Increased Walk-Ins
- Increased Attendance Rate
- Data Tracking and Reports for Volume, Wait Times, Staffing
You can display a graphic (.JPG or .BMP) file of your choosing here. The image will be stretched or shrunk as needed to fit into an area 1000 x 128 pixels. The Aspect Ratio (width : height) of the image should be as close to 8:1 as possible to avoid excessive image distortion.

WELCOME
To
Community Council Health Systems

Tap Sign IN Below To Begin
12/6/2019 10:41:11 AM
Copyright ©2017 The Aspentech Company - Online at www.aspentech.com

Sign IN
ENTER YOUR NAME
Tap The NEXT Button To Continue
Enter Your Current Phone Number

Privacy Protected
We Use Your phone number For Our Communication Only

Tap NEXT Button To Continue
Do You Have An Appointment For Today's Visit?
Tap On Answer Below

Tap NEXT Button To Continue
If You Have An Appointment Today... Tap On The Name Of Therapist You Are Here To See

Or Tap:
NO APPOINTMENT
Tap NEXT Button To Continue

NO APPOINTMENT
POINDexter, REgina
DAvis, Brandi
RICHARDS, CHARLES
DENNIS, KIMBERLY
BЕALE, EstELLA
GLENN, JAMES
BRUMskILL, WA.LTER
FRA NKEL MD, DивID

SULLIVAN, ANNA
NESTOR, JAMES
PETEFFER, SAMANTHA
OMILE, JULIE
RECOVERY PATHS
TCM ADULT

Select Only One
How Long Has It Been Since Your Last Visit?
Tap On Your Answer Below
Tap NEXT Button To Continue

FIRST VISIT TODAY
1 WEEK
2 WEEKS
3 WEEKS
1 MONTH
MORE THAN MONTH

Select Only One
Since Your Last Visit...
Has Your Address Changed?

Tap On Your Answer Below

Tap NEXT Button To Continue
Thank You For Choosing Community Council

***************

Please see an Administrative Support Staff at the Front Desk to check-in for your scheduled appointment before being seated.

TAP DONE
WHY

• Reflection on what was tried
• Asked for feedback from clients
• Changed from a punitive approach to a customer service model
• Responding to behavior
• Asking why
• Bigger picture and context of poverty
“They take the first step to get here, we can take the next two steps.”
Andrea Brooks, MSW
Senior Advisor to the Commissioner
Andrea.brooks@phila.gov

Orfelina Payne, MS
Director of Member Services
Orfelina.payne@phila.gov

James Paige
Chief Operating Officer
Community Council Health Systems
jpaige2@cchss.org
Thank You

Next DBHIDS Executive Directors’ Meeting:
April 1, 2020 at 9:30 AM