



## MISSION

The mission of the Department of Behavioral Health and Intellectual disAbility Services is to educate, strengthen, and serve individuals and communities so that all Philadelphians can thrive.



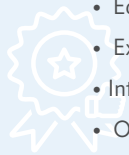
## VISION

We envision a Philadelphia where every individual can achieve health, wellbeing, and self-determination.

## VALUES

What we believe in

- Equity
- Equality
- Excellence
- Integrity
- Outcomes
- Commitment to the whole population
- Right to recovery, resilience, and self-determination



# 6

## CORE DBHIDS DIVISIONS

- » Division of Behavioral Health
- » Division of Intellectual disAbility Services
- » Division of Community Behavioral Health
- » Division of the Chief Medical Officer
- » Division of Planning and Innovation
- » Division of Administration and Finance

Oct. 2019

# P.A.C.E.

## PRIORITIZING TO ADDRESS OUR CHANGING ENVIRONMENT



P.A.C.E. is a strategy to unite our efforts, sharpen our focus, and move us forward. Our strategic planning process centered around five priority areas, which led to a new comprehensive strategic plan. This plan includes strategic goals, as well as division objectives, to ensure that we remain internally aligned, responsive to urgent community needs, and well-positioned to address emerging challenges. Division objectives and action plans will be implemented within every division and may be adjusted from year to year in response to community needs and measured impact.

Developing a strategic plan demonstrates our commitment to promoting recovery, resilience, and self-determination. A clear path forward will help DBHIDS set priorities for delivering services and programs in a manner that aligns with our values and our population health approach.

City of Philadelphia



## PRIORITY AREAS

### PREVENTION AND EARLY INTERVENTION

**GOAL:** Further develop services around community needs.

Be intentional about promoting continued wellness and take action early to improve long-term outcomes.

LISTEN. OBSERVE. RESPOND.

### TREATMENT AND SERVICES

**GOAL:** Increase access to service.

Facilitate access to an effective and comprehensive array of services that promote health and wellness.

IMPROVE. INNOVATE. EXPAND.

### HEALTH ECONOMICS

**GOAL:** Improve processes and practices to enhance cost effectiveness.

PARTNER. INTEGRATE. SHARE.

### INFRASTRUCTURE AND INTELLIGENCE

**GOAL:** Increase the use of business analytics and information flow to inform service delivery and improve outcomes.

Create a data-informed culture that continually learns and improves services.

DEFINE. COLLABORATE. UNITE.

### INNOVATION

**GOAL:** Innovate to improve programs and processes.

Envision "impossible" results and design imaginative ways to achieve them.

INSPIRE. CHALLENGE. RISK.