Community Behavioral Health: Provider Notification
Guidance on Verifying Identity for the Purposes of Providing Substance Use Disorder Services
July 24, 2018

This message was shared with the CBH network 7/17/18 via News Blast and is being reposted here for ongoing reference:

Through efforts to streamline access to treatment for substance use disorders, especially during the current opioid epidemic, an issue has arisen regarding individuals being turned away from treatment due to lack of photographic identification (ID). The document linked here and posted below this Notification is designed to clarify expectations related to treatment access (with special attention to Narcotic Treatment Programs), including guidelines to verify the identity of an individual when no photo ID is readily available. At the end of the document are two attachments explained therein: The first is a sample Identification Verification Form that can be utilized by treatment providers, and the second is a template to assist providers in building a “Verifying Identity” policy and procedure for submission to the Department of Drug and Alcohol Programs (DDAP). We trust this will clarify expectations and help ensure ease of access to treatment and recovery for those who need it.