



**Community Behavioral Health: Provider Notification  
Preauthorizing Uninsured Philadelphia Residents  
June 11, 2018**

Effective immediately, the Community Behavioral Health (CBH) Psychiatric Emergency Services (PES) line (215-413-7171) will take Behavioral Health Special Initiative (BHSI) related calls and complete preauthorization approvals on weekends and after normal weekday operating hours.

The CBH Clinical Care Manager will obtain clinical information and provide an approval with the initial number of days. The provider completing the assessment should identify a point of contact for the CBH PES line in the event that issues arise related to acceptances or bed placement.

Please note: BHSI packets/paperwork are still required, and can be submitted via the e-fax at [bhsi.clinical@phila.gov](mailto:bhsi.clinical@phila.gov); please direct questions about this process to BHSI at 215-546-1200. There will be no changes in BHSI ID/residency requirements.

Questions regarding this Notification can be directed to CBH Assistant Clinical Director, Marta Warner at 215-413-7170.