Community Behavioral Health: Provider Notification
DBHIDS/CBH Secure File Exchange: Removal of Inactive Accounts
April 2, 2018

Thank you for your cooperation and patience during the migration from the legacy VPN/EDI Browser system to se.dbhids.org, the current DBHIDS/CBH secure file exchange system. Now that the migration is complete, there will be a cleanup of accounts not in use on the new site starting **April 16, 2018**. The email addresses associated with inactive accounts will receive an email notification that the account will be removed unless the user reactivates it. This will not affect automated service accounts or users who have accessed the system in the last six months.

If you need to make changes to your organization's users on se.dbhids.org, please notify your provider representative or CBH.FileTransfer@phila.gov for CBH access or OMH.EDISupport@phila.gov for Office of Mental Health (OMH)H access.