Our priority is to ensure that all children throughout the City of Philadelphia have access to behavioral health services and resources during a crisis. The Philadelphia children’s crisis system is designed to:

- Prevent crisis whenever possible.
- Ensure interventions provide rapid relief and a sense of control to the child and family.
- Provide services in a family-focused, strength-based, trauma-informed manner.

The following options are available to help a child and family access the support they need during a behavioral health crisis:

**Is the child already connected to behavioral health services?**
Contact the behavioral health provider.
If additional assistance is needed, please contact Community Behavioral Health Member Services at (888) 545-2600 24 hours/7 days per week.

**Does the child require an urgent, same-day behavioral health evaluation?**
People Acting To Help (PATH) Urgent Care Center
8220 Castor Avenue, Philadelphia, PA 19152
(215) 728-4651
**Hours of Operation:**
Monday – Friday, 11 a.m. to 6 p.m.
Closed on Holidays
Accessible to public transit, and on-site parking is available.

**Does the family require assistance or guidance regarding a child’s behaviors or emotions?**
Call Philadelphia Crisis Line
(215) 685-6440 24 hours/7 days per week
- Telephonic Support
- Request Children’s Mobile Crisis Team
- Guidance regarding 302 petitions

**Is the child experiencing emotions or behaviors that may cause a life-threatening injury to him/herself or others?**
Philadelphia Children’s Crisis Response Center
3300 Henry Avenue Falls Two Building, 3rd Floor Philadelphia, PA 19129
(215) 878-2600
**Hours of Operation:**
24 hours/7 days per week
Accessible to public transit, and on-site parking is available.