Our priority is to ensure that all children throughout the City of Philadelphia have access to behavioral health services and resources during a crisis. The Philadelphia children’s crisis system is designed to:

- Prevent crisis whenever possible.
- Ensure interventions provide rapid relief and a sense of control to the child and family.
- Provide services in a family-focused, strength-based, trauma-informed manner.

The following options are available to help a child and family access the support they need during a behavioral health crisis:

<table>
<thead>
<tr>
<th>Is the child already connected to behavioral health services?</th>
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<tbody>
<tr>
<td>Contact the behavioral health provider.</td>
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<tr>
<td>If additional assistance is needed, please contact</td>
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<tr>
<td><strong>Community Behavioral Health Member Services</strong> at</td>
</tr>
<tr>
<td>(888) 545-2600 24 hours/7 days per week</td>
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<tr>
<th>Does the child require an urgent, same-day behavioral health evaluation?</th>
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<tbody>
<tr>
<td><strong>People Acting To Help (PATH) Urgent Care Center</strong></td>
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<tr>
<td>8220 Castor Avenue, Philadelphia, PA 19152</td>
</tr>
<tr>
<td>(215) 728-4651</td>
</tr>
<tr>
<td><strong>Hours of Operation:</strong> Monday – Friday, 11 a.m. to 6 p.m. <strong>Closed on Holidays</strong></td>
</tr>
<tr>
<td>Accessible to public transit, and on-site parking is available</td>
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<tr>
<th>Does the family require assistance or guidance regarding a child’s behaviors or emotions?</th>
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<tbody>
<tr>
<td><strong>Call Philadelphia Crisis Line</strong></td>
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<tr>
<td>(215) 685-6440 24 hours/7 days per week</td>
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<tr>
<td>• Telephonic Support</td>
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<td>• Request Children’s Mobile Crisis Team</td>
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<td>• Guidance regarding 302 petitions</td>
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<th>Is the child experiencing emotions or behaviors that may cause a life-threatening injury to him/herself or others?</th>
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<tbody>
<tr>
<td><strong>Philadelphia Children’s Crisis Response Center</strong></td>
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<tr>
<td>3300 Henry Avenue Falls Two Building, 3rd Floor Philadelphia, PA 19129</td>
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<tr>
<td>(215) 878-2600</td>
</tr>
<tr>
<td><strong>Hours of Operation:</strong> 24 hours/7 days per week</td>
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