



**Community Behavioral Health: Provider Notification
Transition to New Clinical Information System
November 20, 2017**

Beginning on November 20, 2017, CBH will be transitioning to a new clinical information system that will allow us to capture and manage member information in a more succinct and meaningful way. Implementation will begin with the crisis line and other teams will go live every month or so thereafter until our entire Clinical department is documenting their work in our new system. All processes for requesting and reviewing services will remain unchanged. While we do not anticipate significant delays completing reviews, please be patient as we transition and get accustomed to our new information system.