



**Community Behavioral Health: Provider Notification
Invitation to Second Annual Compliance Forum
October 20, 2017**

SECOND ANNUAL COMPLIANCE FORUM

CBH invites providers to the second annual Compliance Forum on **November 9, 2017**, which will focus on **self monitoring and reporting as part of an effective compliance program**. We look forward to presenting an interactive panel discussion featuring providers and representatives of state and local enforcement agencies who will share their perspectives and real life situations in the behavioral healthcare field, followed by an overview of the CBH Self Audit Referral process and two afternoon breakout sessions on timely topics. **Separate registration is required for the morning session and afternoon break-outs.**

DATE: November 9, 2017

LOCATION: CBH 801 Market Street Philadelphia, PA 19107

SCHEDULE:

Morning Session (9:00am - 1:00pm)

- **Who should attend:** CBH network provider compliance and quality managers, executive directors (maximum two representatives per agency)
- **Registration:** <https://www.eventbrite.com/e/2nd-annual-cbh-compliance-forum-tickets-38539563873>
- **Agenda:**
 - **Panel Discussion:** CBH providers and representatives from law enforcement agencies will discuss steps and challenges of the self-audit process and highlight strengths in developing compliance plans and internal monitoring processes.
 - **CBH Self-Audit Referral Process:** Lauren Green (CBH Compliance Team Lead – SIU) will discuss the process by which providers are able to self-report compliance related concerns. This will include a detailed discussion on completing a self-audit, what assistance CBH can lend, and common pitfalls.

1:00 - 2:00pm LUNCH (on your own)

Break-Out Session A: Extrapolation (2:00 - 3:30pm)

- **Who should attend:** CBH network provider compliance and quality managers, executive directors, finance directors (maximum one representative per agency)
- **Registration:** <https://www.eventbrite.com/e/2nd-annual-cbh-compliance-forum-extrapolation-breakout-session-a-tickets-38635139743>
- **Agenda:** Matt Stoltz (CBH Compliance Analyst - RITU) and Jessica Streeter (CBH Lead Research Analyst - Performance Evaluation, Analytics, and Research) will reprise their recent presentation to the annual state MCO compliance meeting. The session will be centered on providing a more detailed overview of extrapolation regarding its use in provider audits. Matt and Jessica will review the methodology used, the process by which samples are selected, and how the extrapolated error rates are determined. They will also explain the process to determine sample size and how CBH identifies the sample for the audit.

Break-Out Session B: Per Diem Documentation Requirements (2:00 - 3:30pm)

- **Who should attend:** CBH network provider program managers, clinical supervisors, compliance managers, and quality managers (maximum two representatives per agency)
- **Registration:** <https://www.eventbrite.com/e/2nd-annual-cbh-compliance-forum-per-diem-documentation-requirements-breakout-session-b-tickets-38727919249>
- **Agenda:** Alva Robinson (CBH Compliance Analyst - RITU) and Malakeyla Reynolds (CBH Compliance Analyst - SIU) will assist primarily substance use treatment providers with per diem programs (rehabilitation, withdrawal management/ detox, halfway houses) in understanding the documentation requirements for their programs. Malakeyla and Alva will guide the provider representatives through methods to achieve these minimum standards and improve overall clinical documentation.