

Community Behavioral Health: Provider Notification Medical Assistance Requirement to Provide Translation and Interpretation Services August 15, 2017

CBH would like to ensure that all providers are in receipt of the Medical Assistance (MA) Bulletin entitled Limited English Proficiency Requirements, which can be found here: http://www.dhs.pa.gov/cs/groups/webcontent/documents/bulletin_admin/c_264290.pdf

The Bulletin reminds MA providers of their responsibility to provide translation and interpretation services free of charge to all individuals who have limited English proficiency, vision limitations, or auditory limitations. No individual may be turned away from services because of these needs. The Bulletin provides related federal guidelines for providers to follow.

Please direct questions regarding this Notification to your assigned Provider Relations Representative.