

**II-E Infant Toddler Early Intervention Service Coordination and
IDS Supports Coordination Organization (SCO) Contacts & Descriptions**

**ChildLink – Early Intervention
Service Coordination
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**The Consortium
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**EPIC
Empowering People in the Community
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**Partnership for Community Supports
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Penndel Mental Health Center
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People First Supports Coordination
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Roni VanDagna, Executive Director
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PersonLink - PHMC
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Quality Progressions
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The PA Office of Developmental Programs has a statewide Services and Supports Directory (SSD). Information about these and additional Supports Coordination Organizations is available at https://www.hcsis.state.pa.us .

Arc Alliance Advocacy Services

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Contact Persons:

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Executive Director: Liz Morgan, 610-265-4700 x7227 Email: lmorgan@thearcalliance.org

Website: www.thearcalliance.org

Description of Service Provider

The Arc Alliance Advocacy Services Supports Coordination (SCO) strives to provide quality Supports Coordination Services in order to locate, coordinate, and monitor services and supports that individuals need to have a full life. Our experienced Supports Coordinators are able to provide a variety of supports to assist you in meeting your goals in life. We draw upon a large network of providers, including natural supports, to ensure that you have the opportunity to be a fully inclusive member of your community. We believe you should have choices in your relationships, activities and providers.

Mission

The Arc Alliance desires to assist people of all ages with intellectual and developmental disabilities or delays to obtain the rights and resources they require to become, to the fullest-extent possible, independent, self-sufficient, participating and contributing members of society.

ChildLink – Early Intervention Service Coordination

Center Square East, 1500 Market Street, Phila., PA 19102
Telephone: 215-731-2100 Fax: 215-731-2128

Contact Person: Fayette McMillion-Jones, Deputy Director
Contact Telephone: 215-985-6891 Email: Fayette@phmc.org
Website: phmc.org

Executive Director: Sara Molina-Robinson
Telephone: 215-731-2139 Email: sara@phmc.org

Description of Service Provider

ChildLink is an Early Intervention Service Coordination Program for Philadelphia Infant Toddler Early Intervention Program for Children Birth to Age Three with Developmental Delays and Disabilities. The program is under contract with the City of Philadelphia Intellectual disAbility Services (IDS); PHMC administers the ChildLink Program.

Service Coordinators at ChildLink provide the following services for children, birth to age three, who reside in Philadelphia:

- Arrange for evaluations to determine if a child is eligible for early intervention services
- Develop an IFSP to meet the individual needs of eligible children and their families
- Coordinate and obtain early intervention supports and services needed by eligible children and their families

Mission or Philosophy

To educate and empower families through the provision of quality Service Coordination; increasing their capacities to support their child to attain their fullest potential.

The Consortium, Inc.

5828 B Market St., Phila., PA 19139 Telephone: 215-472-1707 Fax: 215-472-1298

Contact Persons:

Princess Otigbu, Division Director, 267-233-5421 Email: pkpodi@consortium-inc.org

Ronald Gronski, Unit Manager, 267-233-5803 Email: rgronski@consortium-inc.org

Darlene Gonzalez, Claims Resolution Mgr., 267-233-5537 Email: dgonzalez@consortium-inc.org

Jennifer Shields, Quality Manager, 267-233-5788 Email: jshields@consortium-inc.org

Executive Director: John F. White, Jr. President/CEO 267-233-5788

Website: www.consortium-inc.org

Description of Service Provider

The Consortium, Inc. is celebrating its 45th year of continuous service to West and Southwest Philadelphia. As an early provider of community services in Philadelphia, we set the standard of commitment in granting voice to persons in service and their families in shaping the future of behavioral health services in the area. It is a commitment rooted in respect for the rights of all people to a good education, safe and accessible housing, employment and a life not dependent on others or controlled substances, when independence is the choice of the individual. It is a commitment from which The Consortium family has never wavered. Programming in the Consortium's divisions are replicated for both children/families and adults. Such services include: Child and Adult Behavioral Health, Addiction Services, and Supports Coordination. The Consortium, Inc. also has specialty programming to include: services for the hearing impaired, a drug and alcohol diversion program for adolescents facing juvenile court, Methadone Programming, Blended Case Management Services, Residential, a certified Clubhouse, Family Based Services, and Functional Family Therapy (evidenced-based Blueprint Model).

Mission or Philosophy

The Consortium is a premier provider of quality services. We continue to set and increase the standard of commitment in granting voice to consumers and families in shaping the future for community services. We maintain our relationships with old friends, build partnership with new associates, and find creative ways to assist individuals with disabilities in achieving their dreams. The Consortium Supports Coordination Organization work with individual and families to:

- Inspire hope and offer choice in identifying resources and providers in the community
- Facilitate ongoing assessment of each individual's needs encouraging quality lives and fulfilling life's dream
- Coordinate supports and services to promote awareness and disseminate useful resources
- Develop *Individual Service Plan (ISP)* in line with Everyday Lives
- Monitor services and supports to ensure that outcomes and personal goals are achieved and maintained

Facilitate all inclusive team meetings in a personal and dynamic way to encourage active participation by individual and team members.

Empowering People In The Community, Inc. (EPIC)

225 E. City Ave., Suite 100, Bala Cynwyd, PA 19004

Telephone: 215-452-0300 Fax: 866-256-3742

Contact Person: Heather Dashields Email: Hdashields@epicsc.org

Website: www.epicsc.org

Executive Director: Delano Williams

Telephone: 610-551-9908 Email: Dwilliams@epicsc.org

Description of Service Provider

Empowering People in the Community, Inc (EPIC) is a nonprofit organization that provides supports coordination to individuals with intellectual disabilities and their family.

Mission or Philosophy

EPIC will provide quality services that empower people to live full and meaningful lives in their community.

Partnership for Community Supports (PFCS)

9360 Ashton Road, Philadelphia, Pa. 19114-3464
Telephone: 267-350-4500 Fax: 267-350-4555

Contact Person: Helen Falguera, Program Director
Telephone: 267-350-4518 Email: hfalguera@ pfcsupports.org

Emergency Contact Information: For Philadelphia residents outside business hours, call the Philadelphia Behavioral Health Delegate at **215-685-6440** and ask for the Hall Mercer on call staff for intellectual disability emergencies. For all others contact our after hours answering service at **1-610-965-7302**.

Executive Director: Carol Frangicetto
Telephone: 267-350-4539 Email: cfrangicetto@pfcsupports.org
Website: www.pfcsupports.org

Description of Service Provider

Partnership for Community Supports is a qualified provider of Supports Coordination for individuals in six counties including Philadelphia. Partnership also coordinates Family Driven Supports Services (FDSS) for eligible individuals in Philadelphia. While established in 2004, the leadership of Partnership has more than thirty-five years of experience providing supports coordination for individuals with intellectual disabilities. Partnership provides supports coordination for individuals living at home with family, living independently, living in Community Living arrangements or other group living situations as well as for individuals with intellectual disabilities referred through IDS who reside in a nursing home and are in need of specialized services. Our Supports Coordinators are well supervised and include bilingual staff and children's specialists who work flexible hours and will meet you in your home, at your program or other community location of your choice. We listen to your needs, preferences and frustrations. We assist you in developing an Individual Support Plan and in locating and coordinating supports and services within the community that will enable you to have a full and meaningful life of your choosing. Our goal is to develop a relationship based upon respect and understanding, to be responsive to your requests for assistance and information and to return your phone calls promptly. We will strongly advocate on your behalf for the services that you tell us you need. We believe that through forging partnerships with individuals, their family, service providers and their community that we can help individuals achieve the goals they identify and facilitate the realization of their dreams.

Mission or Philosophy

Partnership recognizes that each individual has unique abilities, capacities and strengths and the right to fully participate in all aspects of the community in which they live. Therefore, services must be individualized through person-centered planning. Each individual is encouraged to become as independent as possible, to exercise choice of service options and control over decisions that affect them. We invite individuals and their families to participate in the Partnership Advisory Committee to share resources and identify needs for information and training.

Penndel Mental Health Center (SCO)

2005 Cabot Blvd. West, Suite 100, Langhorne, PA 19047
Telephone: 215-750-9898 Fax: 215-750-9719

Contact Person: Jan Noe, IDD Director, ext. 1267
Email: JNoe@Penndelmhc.org

Executive Director: Karen M. Graff
Telephone: 267-587-2300, ext. 1101
Email: KGraff@Penndelmhc.org
Website: www.Penndelmhc.org

Description of Service Provider

Penndel Mental Health Center (PMHC) is a Private, Non Profit Agency providing Supports Coordination for individuals diagnosed with Intellectual Disabilities (ID) residing in Bucks, Philadelphia and Montgomery Counties. The Intellectual Disabilities Division (IDD) is a vital part of the larger PMHC organization which has been providing a full range of Behavioral Health Treatment and Social Services for over 40 years.

Mission or Philosophy

PMHC ID Supports Coordinators work with individuals and families/teams as the point person for the ID service system. We work with individuals of all ages and in every imaginable circumstance as we fulfill our responsibility to Locate, Coordinate and Monitor services. The SC identifies the needs and desires of individuals through face to face contact (at a location convenient to the individual/family) and facilitates the development of an Individual Supports Plan (ISP). The ISP acts as the framework for identifying not only who that person is as an individual but also the supports they may need to have the life they and their family desire for them in the future. Our goal is to facilitate access to the supports that will enable individuals to be active and productive members of their community while ensuring their opinions and choices are respected. One of the roles of the SC is to assist in working through the oft times cumbersome paperwork needed to gain services and to advocate for the individual to ensure access to appropriate supports. Once supports are located and in place, the ID SC will monitor to ensure the health and safety of that person is maintained and the services promised are delivered.

People First Supports Coordination

3540 Schuylkill Rd, Spring City, PA 19475
Telephone: 855-737-2435 Fax: 610-948-5173

Contact Persons:

Roni VanDagna, Executive Director
Telephone: 484-818-2800 Email: rvandagna@peoplefirstsc.org
Jen Brodie
Telephone: 484-363-3833 Email: jbrodie@peoplefirstsc.org
Website: www.peoplefirstsc.org

Description of Service Provider

We, at People First Supports Coordination, are caring and experienced professionals with over 20 years combined experience in the area of Supports Coordination services. We are a qualified provider by the state of Pennsylvania.

We locate, coordinate and monitor services to best support you in achieving your hopes, dreams and health and safety needs. People First follows team process and works together with families and service providers to best support you. We will help you develop a written plan called an Individual Support Plan that includes goals that are important. People First recognizes the strong bond and role of family and the importance of history in providing optimal service to you. Our staff excel in providing strong advocacy services working within a variety of settings and organizations. We are able to provide a very flexible schedule for meeting with you and your family. For school age individuals, we will help you navigate the process of transitioning from school age to adult world (age 21 years and older).

Mission or Philosophy

People First staff is knowledgeable of resources and service systems. We have a deep appreciation for the individual's needs, desires, choice, control, and self determination; as a private organization our first loyalty is to you.

PersonLink- PHMC

Center Square East, 1500 Market Street, Phila., PA 19102
Telephone: 267-295-3800 Fax: 267-295-3855
Contact Person: Sharon Moses, Program Director
Telephone: 267-295-3801 Email: smoses@phmc.org
Website phmc.org

Emergency Contact Information: PersonLink has Team Manager available to take calls and address issues that may arise outside of routine business hours or holidays. Families can utilize this emergency phone number 215-219-3692 or call 267-295-3800 to speak to a Team Manager.

Executive Director: Sara Molina-Robinson, Senior Program Director
Telephone: 215-731-2139 Email: sara@phmc.org

Description of Service Provider

PersonLink provides family-centered services and assists individuals through self-determination and self-advocacy practices and by seeking and using resources in their community. PersonLink provides supports coordination linking individuals to services and supports. Supports Coordinators work directly with individuals, their families, and service providers to develop an Individual Support Plan (ISP) which addresses the specific needs and desired outcomes of the individual and their family.

The Role of Supports Coordinator:

- LOCATE services for children and adults with Intellectual Disabilities.
- COORDINATE services and supports planned in each person's Individual Support Plan (ISP).
- MONITOR the quality of services and supports each person receives.

Family Driven Support Services (FDSS) is a program that helps support individuals with Intellectual Disabilities in their home and community. Funding is limited, and an application must be completed each year through the SCO. FDSS services include, but are not limited to:

- Family aide
- Recreational/Leisure activities
- Respite Care

Special Offenders Support (SOS) is a special unit in PersonLink that provides supports coordination to individuals with Intellectual Disabilities involved with the criminal justice system. SOS provides assistance to the courts to link individuals with Intellectual Disabilities to services in the community. SOS also provides awareness, education, and supports to help individuals with Intellectual Disabilities, their families, and the community to prevent criminal acts.

Mission or Philosophy

Empowering individuals to make choices that enhance their lives, promote dignity and independence.

Quality Progressions

1339 Chestnut Street, Suite 700, Philadelphia, PA 19107
Telephone: 267-765-2000 Fax: 267-765-2019

Executive Director: Joel Goldberg, CEO
Telephone: 267-765-2001 Email: jgoldberg@qualityprogressions.org
Website: www.qualityprogressions.org

Description of Service Provider

Quality Progressions is a Supports Coordination Organization that locates, coordinates, and monitors services and supports for individuals with intellectual disabilities and their families. The organization was founded in 2004 on the philosophy that services for individuals with intellectual disabilities should truly reflect the values of choice, self-determination, and the achievement of outcomes as determined by those receiving services. While we are based in Center City Philadelphia, our Supports Coordinators meet with individuals and their families within their community and at a time that meets their needs.

With 10 years of experience as an SCO, Quality Progressions has supported over 4,000 individuals in achieving gainful employment, participating in their local community, and making meaningful choices in their lives.

Our Supports Coordination services involve, but are not limited to:

- The development and management of the Individual Support Plan (ISP) for each individual;
- Identifying services to meet the individual's needs;
- Monitoring the services that individuals are receiving in order to ensure that needs are being met;
- Assuring that each individual is healthy and safe;
- The development and management of FDSS Plans;
- And coordinating the services people are receiving.

Mission or Philosophy

Quality Progressions' mission is to be people-driven, committed, and progressive in our relationship to individuals with intellectual disabilities and their families. In this effort, the services that we provide aim to assist individuals in identifying and coordinating supports and resources within their community, enabling them to lead a full and meaningful life.

We have established ourselves as a leader among the Supports Coordination sector by delivering services in a way that is mission-driven. Our strengths as an SCO include:

- A 24-hour response policy to all phone calls;
- Bilingual Supports Coordinators for Spanish-speaking individuals;
- A commitment to quality improvement by actively seeking feedback from staff, individuals and families; and
- Accountability and responsiveness at every level of the organization.