



Community Behavioral Health

**2015 Pay-for-Performance Review
Executive Directors Meeting
February 3, 2016**

Topics

- 2015 Pay-for-Performance (P4P) Activities
- 2015 Results on 2014-15 services
- Comparisons to previous years
- Positive Trends
- Ongoing challenges
- Looking ahead for 2016

2015 P4P Activities

Major Activities in 2015

- Spring webinars to review proposed measurements & thresholds
- Fall webinars to review data & new/revised measurements
- Meetings with individual providers at their request
- Conducted a Family Engagement Satisfaction survey of parents/guardians of children receiving STS services
- Incorporated Behavioral Health Screening for Outpatient providers
- Assessed Outpatient providers on Disparities in Early Engagement
- Provided “extra credit” points to Inpatient providers who were early adopters of a Smoke-Free Facility policy.

Status as of February 2016

- Payout of \$8.6M to 98 agencies
- Incorporated feedback from providers and applied a differential percentage to ambulatory vs. institutional based services
- Threshold set at 70% for maximum Payout
- This year, payout for providers meeting 50 to 70% threshold in recognition of challenging year (Healthy PA, IT issues, etc.)
- Payout for levels of care not measured through P4P process

2015 Results

Level of Care	Number of Providers Scored in 2015*	Number of Providers with a Total Score $\geq 70\%$	Percentage of Providers with a Total Score $\geq 70\%$	Number of Providers with a Total Score Between 50%-70%	Percentage of Providers with a Total Score Between 50%-70%	Total Funds in 2015
BHRS	76	5	7%	18	24%	\$ 1,466,750
CIRC	11	2	18%	3	27%	\$ 592,557
Host Homes	1	0	0%	0	0%	\$ -
IOP	29	4	14%	6	21%	\$ 317,856
Inpatient	17	1	6%	2	12%	\$ 430,529
Inpatient - EAC	1	1	100%	0	0%	\$ 748,680
Journey of Hope	3	1	33%	0	0%	\$ 94,271
Outpatient D&A	52	14	27%	17	33%	\$ 890,787
Outpatient MH	119	3	3%	16	13%	\$ 739,798
Residential Rehabilitation	41	5	12%	3	7%	\$ 279,594
RTF	11	4	36%	3	27%	\$ 664,107
RTFA	2	0	0%	0	0%	\$ 185,281
TCM	34	0	0%	6	18%	\$ 259,683
Other LOCs	N/A	N/A	N/A	N/A	N/A	\$ 1,555,398
Behavioral Health Screenings	N/A	N/A	N/A	N/A	N/A	\$ 377,841
Grand Total	394	39	10%	74	18%	\$ 8,603,130

*Excludes providers that did not have a sufficient data to be considered for an award.

Behavioral Health Screening

To emphasize continuing implementation of population health strategies, participation in screening was included in P4P:

- \$15,000 payment for full participation or \$7,500 for partial participation
- Plus additional 10% of payout for providers who received a payout for outpatient

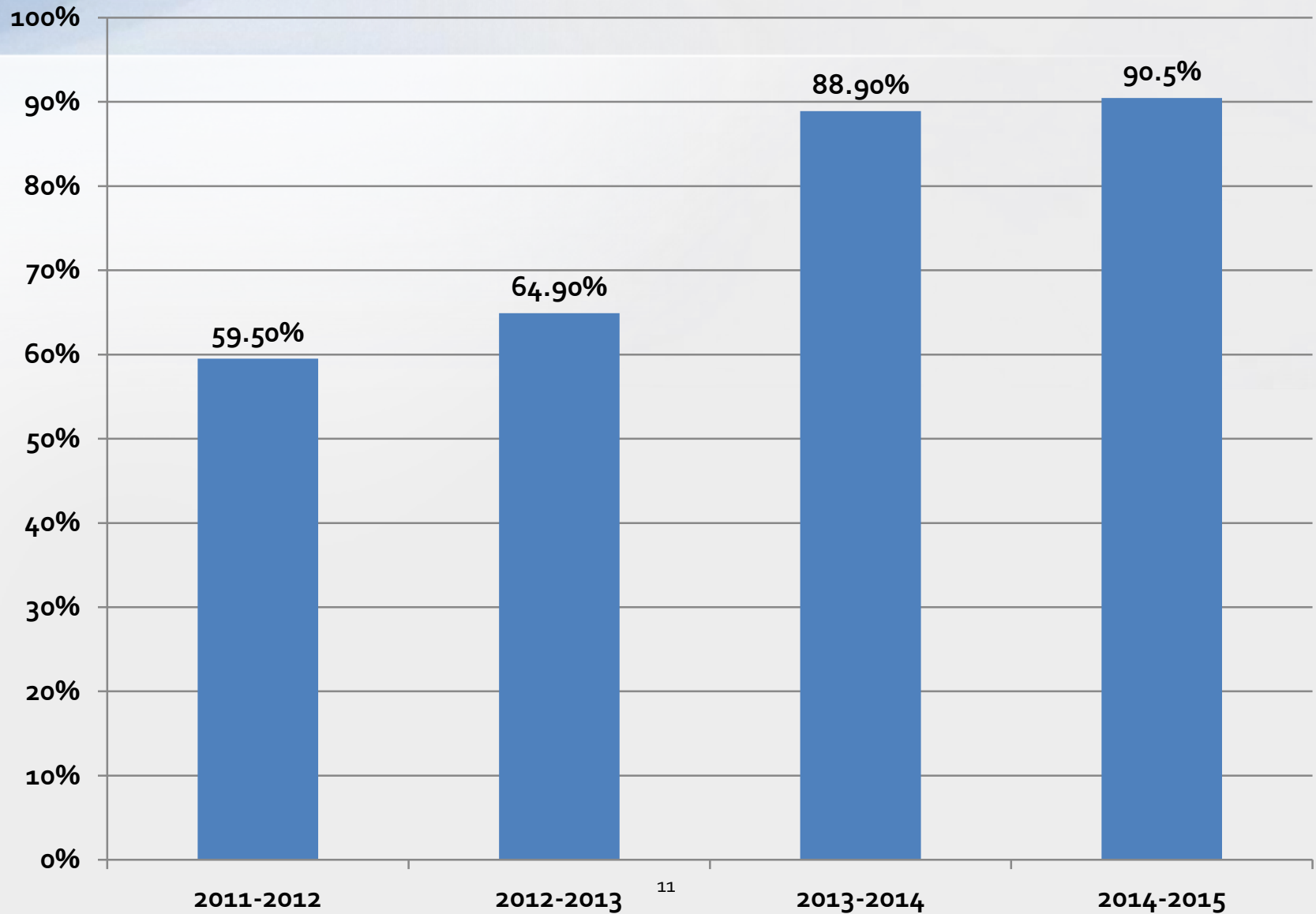
2015 Award compared to Past Years

- Total amount of awards by Reporting Year:
 - \$8.6 million in 2015
 - \$6.5 million in 2014
 - \$9.5 million in 2013
 - \$16 million in 2012
 - \$13.4 million in 2011
 - \$3.2 million in 2010

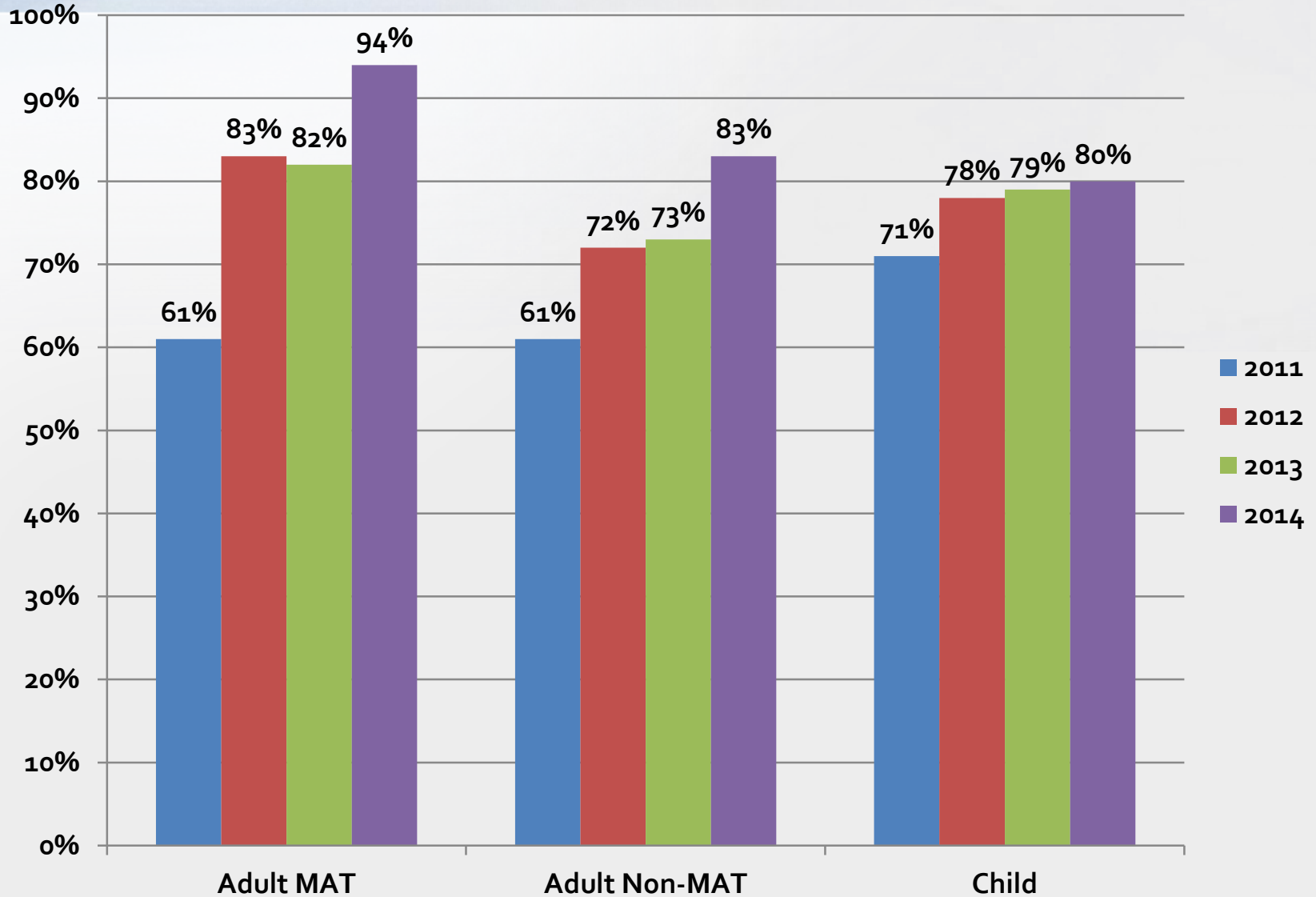
Positive Trends

Achieving Quality Through P₄P

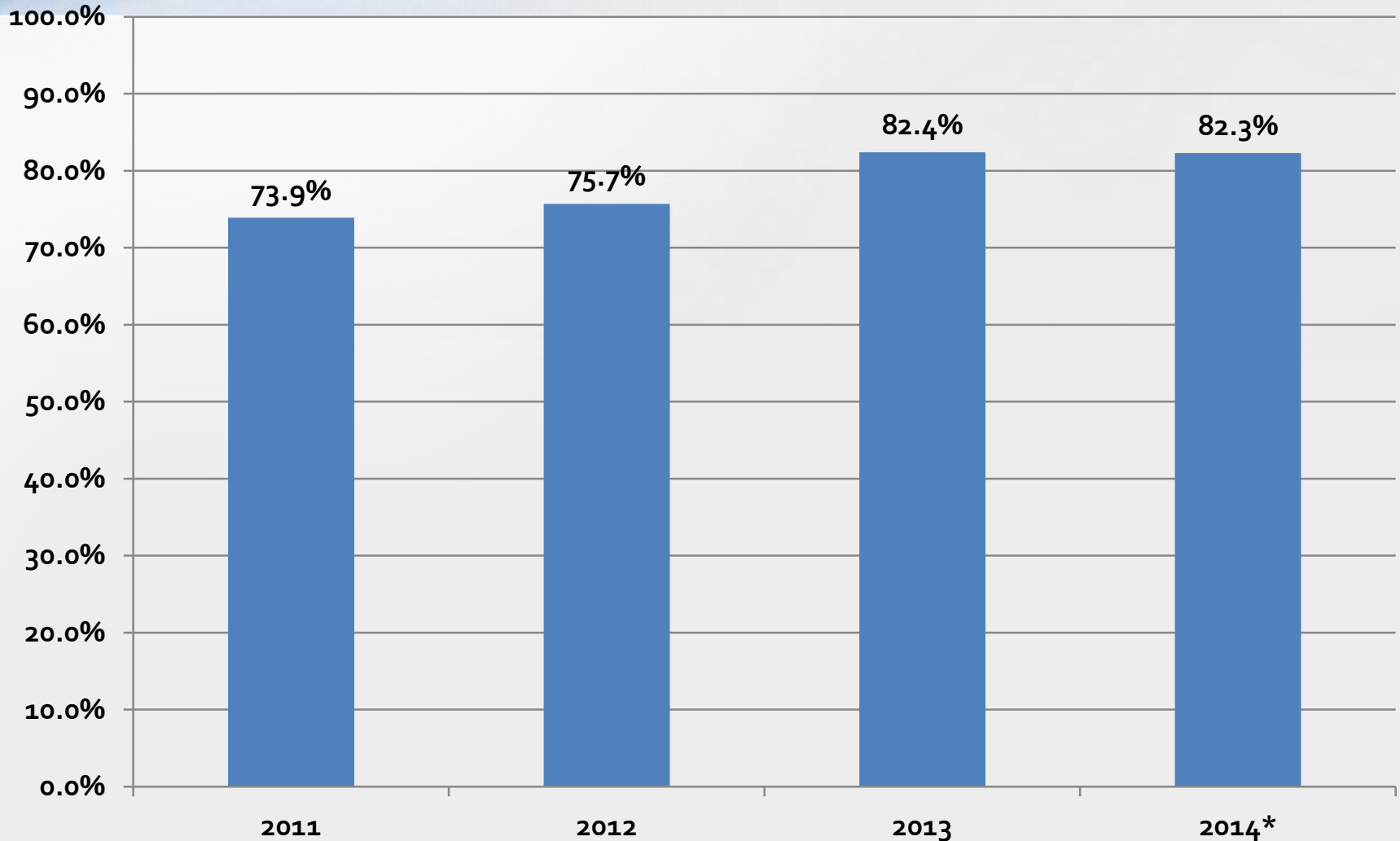
Percent Children Having TCM Contact Within 2 Days of Inpatient Admission



Percent Discharged from Higher LOCs Having Follow-Up Within 30 Days

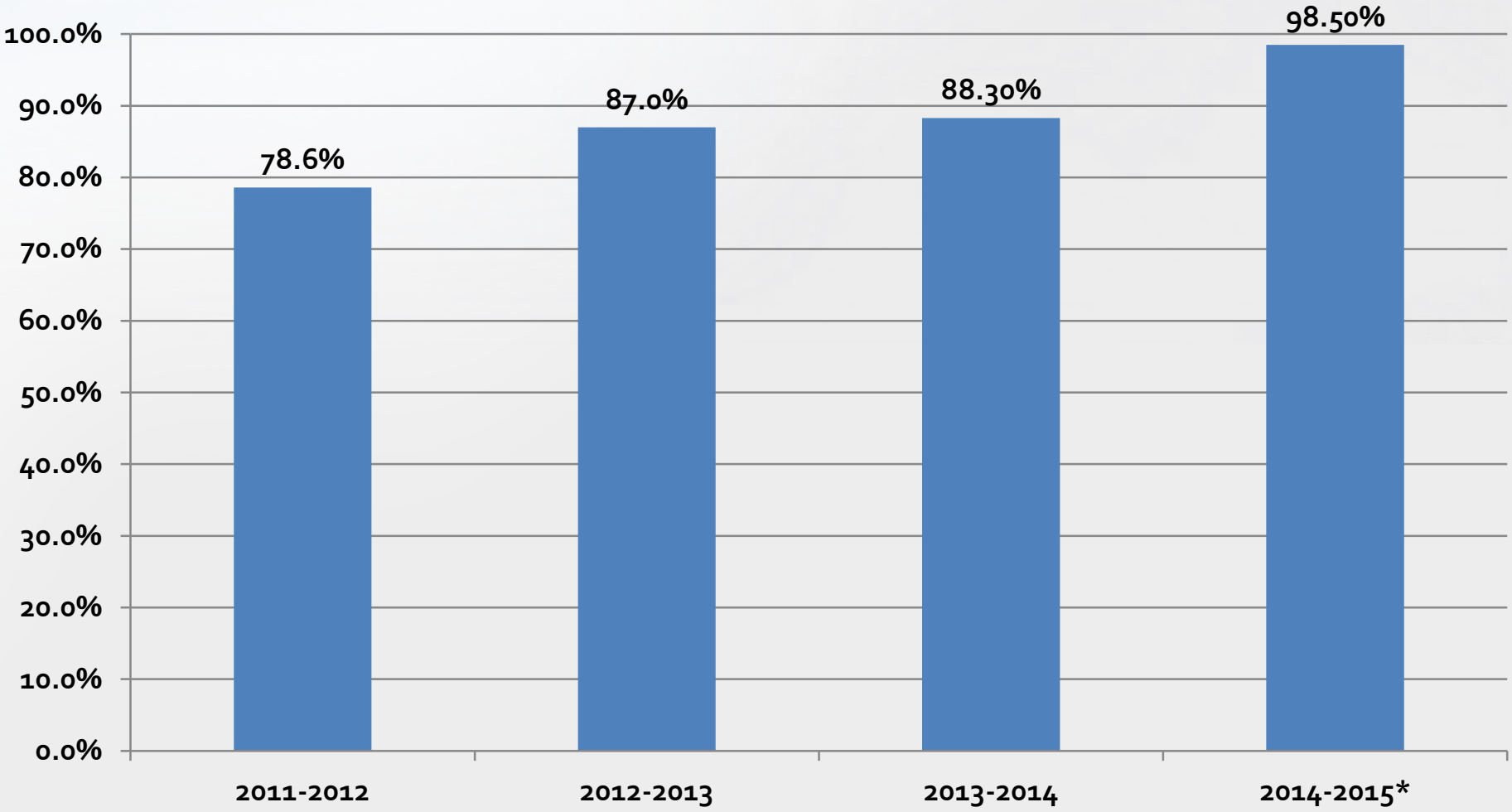


MHOP Adult Percent Discharged from Higher LOCs who Receive Timely (30-Day) Follow-Up



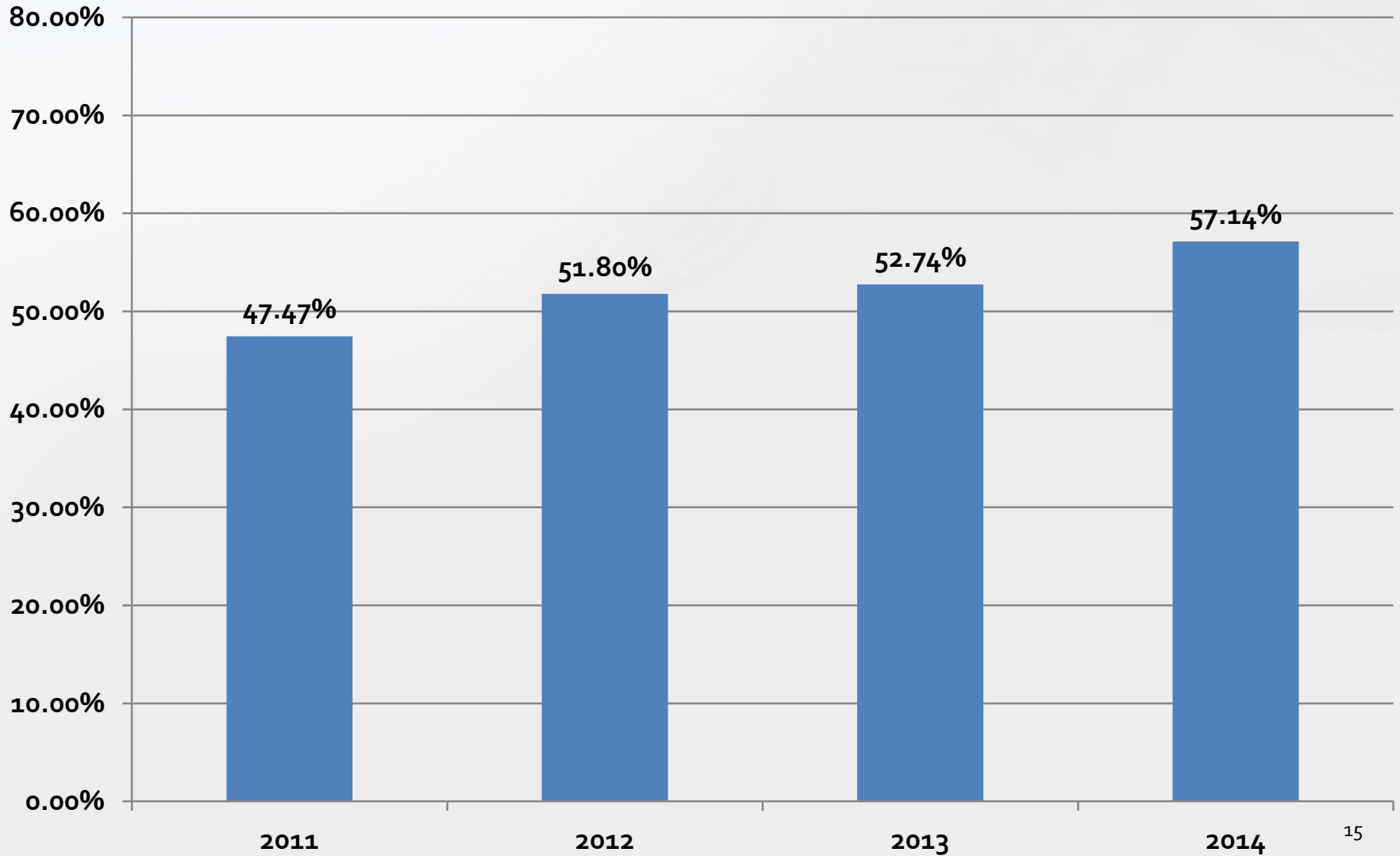
*Episode length was shortened from 180 days to 120 days in 2015.

BHRS – STS Percent Having 1st LC Claim Within 5 Days of Auth Open Date



*Measure was changed to “percent having 1st claim within 30 days of auth open date,” in 2014-2015 per CBH expectations communicated to STS providers.

Rehab - Women with Children Providers 14-Day Follow-up Rate



Ongoing Challenges

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- State of performance measures for behavioral health services
- Timeliness of Data
- Consistency of measures with system values and priorities
- Redundancy of measures
- Measuring small providers
- Consistently underperforming providers

2016 and Beyond

Looking Ahead...



Looking Ahead: 2016 and Beyond

- Continued emphasis on population health management
- Results will be shared with the public
- Comprehensive provider profiles
- Starting to track provider performance trends over time:
 - Trends in individual provider performance
 - Trends in providers as a group for certain levels of care and certain measures.
- Outpatient RFP: Using results from P4P to inform RFP, which will in turn inform new measures.
- Care Management Transformation Initiative

Questions or Comments?



Thank You!

Suet Lim, PhD

Performance Evaluation, Analytics, and Research
(PEAR)

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