## Who can access CBH's technical assistance?

Technical assistance is free of charge and is available to contracted or funded providers and programs within the DBHIDS network.



## How can I apply for CBH's technical assistance?

For a listing of upcoming trainings, information on training registration or to request customized technical assistance, please email: **cbh.ndtechnicalassistance@phila.gov**

For a listing of additional trainings offered by DBHIDS, visit **www.bhten.com**

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**DBHIDS**
DEPARTMENT of BEHAVIORAL HEALTH
and INTELLECTUAL disABILITY SERVICES

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Network Development
# TECHNICAL ASSISTANCE

Provided by
Community Behavioral Health

*Enhancement*
*Training*
*Assistance*

## What is technical assistance?

Technical Assistance is a collaborative, proactive process in which organizational infrastructure is strengthened to improve clinical effectiveness and quality of services.



## Who provides CBH's technical assistance?

Technical Assistance is provided by CBH's Network Development Department. Network Development staff combine clinical expertise and in-depth knowledge of the DBHIDS provider network to meet an array of training and consultative needs. Network Development staff are committed to helping providers deliver quality services to its members.

In addition to technical assistance, Network Development is responsible for the initial credentialing of the provider network. Network Development manages the procurement process when new services or providers are required and oversees the program development process with new and existing providers. Network Development is also the centralized key point of contact for several of DBHIDS' evidence-based practice initiatives.

## Types of technical assistance:

All technical assistance is delivered in alignment with the DBHIDS Practice Guidelines. Types of technical assistance offered:

» **Monthly Training Series at CBH on Assessment, Treatment Planning, and Chart Documentation**; a 3 part training series connects assessment, recovery planning, and chart documentation to systems transformation and DBHIDS' Practice Guidelines.

1. Assessment Module presents tools for conducting a comprehensive assessment through use of strengths and collaboration.
2. Treatment Planning Module places emphasis on creating individualized recovery/resilience plans with specific and measurable goals.
3. Chart Documentation Module focuses on creating comprehensive progress notes and delve into the specific elements of a DAP note.

*Targeted Audience: Staff in a direct service role within the DBHIDS provider network.*

» **Quarterly Training at CBH on Clinical Supervision Module**; presents tools for providing effective clinical supervision through exploration of various popular supervision models, methods, and techniques.

*Targeted Audience: Clinical Supervisors and Agency Administrators from within the DBHIDS Provider Network*

» **Quarterly Training at CBH on Assessment and Clinical Formulation for Children's Service Evaluators**; presents tools for developing evaluators' assessment and clinical formulation skills through exploration of recovery-oriented treatment, case formulation rubric, and factors contributing to treatment rationale.

*Targeted Audience: Psychological Evaluators for Children's Services from within the DBHIDS network.*

» **Customized Provider Training**; trains on assessment, recovery planning, chart documentation, and clinical supervision is available per provider request or at the recommendation of DBHIDS. In collaboration with the provider, Network Development staff develops training specific to the strengths and needs of the program at hand.

*Targeted Audience: dependent on needs of requesting provider*

» **Organization Capacity Enhancement**; involves consultation and resource sharing surrounding organizational infrastructure and operational processes.

*\*Training series is offered in Spanish on a quarterly basis. Customized provider training is also offered in Spanish per provider request*